2027 BSWH HDHP and BSWH PPO Plans

Quick reference guide

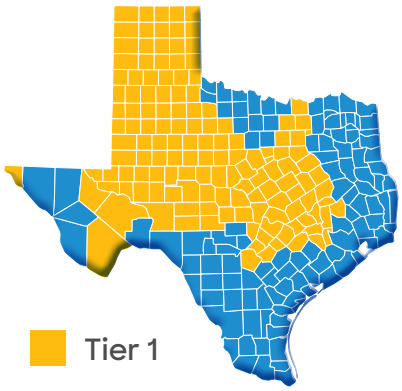
Making healthcare simpler, every step of the way.

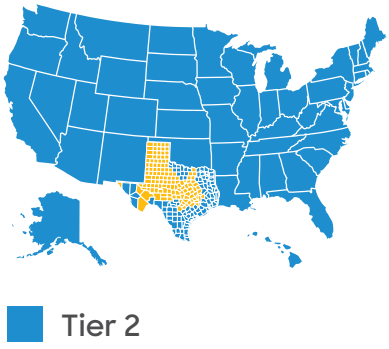


Baylor Scott & White Health Plan

Thank you for being a member.

At Baylor Scott & White Health Plan, we make your healthcare as easy as possible, so you have the freedom to explore, engage and focus on what matters most. Whether it's putting the information you need at your fingertips or connecting you to convenient, quality care—we're here for you in whatever way you need us.





Understand your network

BSWH HDHP and BSWH PPO plans

Your plan includes:

- Tier 1 BSWH Premier Network
- Tier 2 BSWH Plus Network
- Tier 2 UnitedHealthcare Network

Before scheduling care, check that your provider is in network to understand your coverage and help avoid unexpected costs.

Find care in your network

Visit **BSWHealthPlan.com/BSWH** and select your plan option under **Find a doctor**.

Review your **Special coverage options** to understand out-of-area coverage and network exceptions. (Find under Tools and resources)

Your ID card is important

Remember to carry your member ID card with you at all times. Present it when you receive care, so your provider understands your coverage.

You may also view your ID card online through **MyBSWHealth.com** or in the MyBSWHealth app.



Baylor Scott & White Health Plan

Understanding your network

Access to care when and where you need it

Your plan includes access to Baylor Scott & White Health Plan contracted providers and the UnitedHealthcare Options PPO Network, giving you flexibility and choice when receiving care. If you receive care from a provider who is not contracted with Baylor Scott & White Health Plan, this page contains information that may be helpful to share during your next visit.

Information for your provider

This patient is covered through a BSWH PPO or BSWH HDHP plan with access to both Baylor Scott & White Health Plan contracted providers and the UnitedHealthcare Options PPO Network. Please use the information below when verifying coverage and submitting claims.

Where to submit claims

1 Baylor Scott & White Health Plan contracted providers

Submit claims directly to Baylor Scott & White Health Plan.

Group #:

Member ID:

Employee (primary) - XXXX
Dependent 1 - YYYY
Dependent 2 - ZZZZ

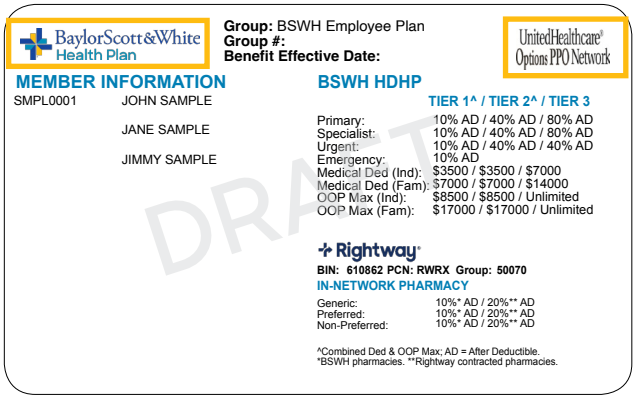
2 UnitedHealthcare Options PPO Network providers

Submit claims directly to UnitedHealthcare. Claims submitted to Baylor Scott & White Health Plan **are not** forwarded to United-Healthcare for processing.

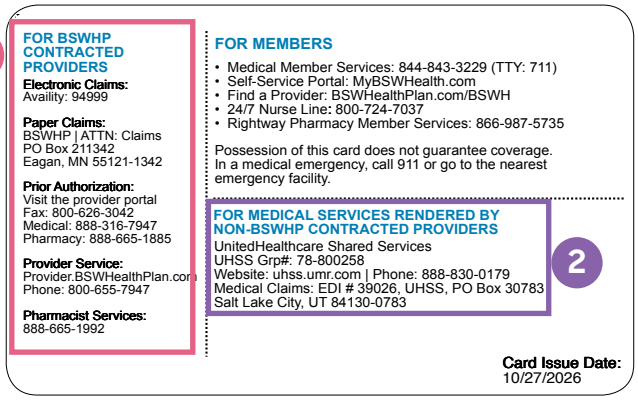
UHSS Group #:

Member ID:

Employee (primary) - XXXX
Dependent 1 - YYYY
Dependent 2 - ZZZZ



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Please refer to the member's ID card for member-specific information and eligibility verification.

Get to know your plan benefits

Review your coverage before you need care to make informed decisions and help avoid unexpected costs. Visit **BSWHealthPlan.com/BSWH** for plan coverage information, provider network details, urgent and emergency care coverage, provider tools, forms and additional member resources.

Care management

Managing a health condition can be challenging, but you don't have to do it alone. Care management connects you with a dedicated team that can help you navigate your care, coordinate support and stay on track with your health goals.

Scan for more information.

We're here for you!

Member Services: 844.843.3229; 7:00 AM – 7:00 PM CST, Monday – Friday.
Member Support: Send us a message 24/7 or connect via chat from 8:00 AM - 5:00 PM CST, Monday – Friday on the member portal. Member Support can be found on the left navigation menu: **Insurance & Bill Pay** >> **Baylor Scott & White Health Plan** >> **Member Support**

Supporting your health, well-being and beyond

Discover the programs, resources and support available to you as a BSW team member at **BSWHealth.com/Benefits**, from health and well-being benefits to financial, career and time-away resources.

Rightway manages your prescription drug coverage benefits

You have access to prescription drug coverage, specialty pharmacy services and Rightway contracted pharmacies.

For more details about your prescription drug plan and to locate an in-network pharmacy near you, visit **RightwayHealthcare.com/BSWH** or call **866.987.5735**, 24 hours a day, seven days a week.

rightway™

Access your health plan details online

Your health plan information is available through the MyBSWHealth member portal. Once you link your Baylor Scott & White Health Plan account, you can access:

- Your digital member ID card
- Claims information
- Deductible and out-of-pocket balance information
- Plan benefit details
- Member support tools
- Provider search resources

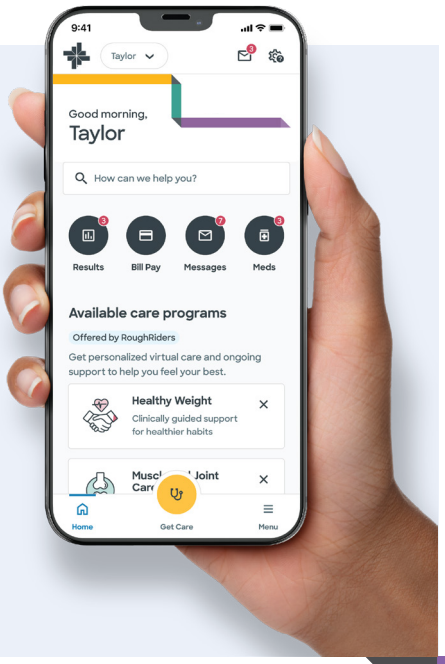
To get started:

1. Visit **MyBSWHealth.com**
2. Sign in or create an account
3. Select **Account Settings**
4. Choose **Manage Accounts & Access**
5. Select **Linked Account**
6. Choose **Baylor Scott & White Health Plan**
7. Select **Verify and Link**

Use the app for access on the go

Stay connected to your care and health plan with the MyBSWHealth app. Access your digital ID card, benefits, claims, care resources and more—all from your mobile device.

Scan the QR code to get started.



Virtual care at your fingertips

The MyBSWHealth app makes it easy to get the care you need, when you need it. Use **Help Me Decide** for guidance on the right care option, start an **eVisit** for common conditions, schedule a **Virtual visit** with a provider or connect with **Virtual Urgent Care**—all from the app.

Printed copies of documents and language assistance are available by calling **Member Services** at **844.843.3229**.

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