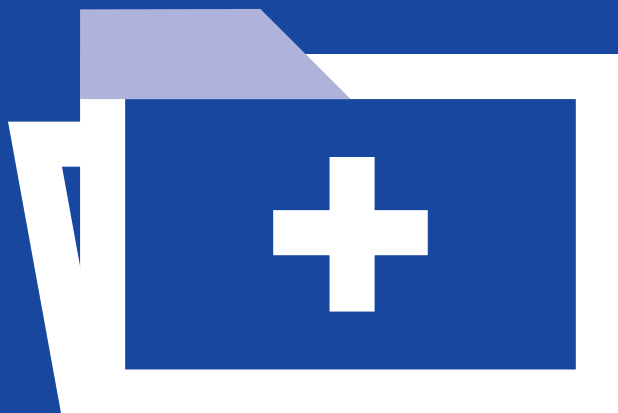




2025 Access Plan

BSW HMO Plus



TAC §11.1607(h):
An HMO is required to provide an adequate network for its entire service area. All covered services must be accessible and available so that travel distances from any point in its service area to a point of service are no greater than:
(1) 30 miles for primary care and general hospital care; and
(2) 75 miles for specialty care, specialty hospitals, and single healthcare service plan physicians or providers.
TAC §11.1607(j):
If any covered health care service or a participating physician and provider is not available to an enrollee within the mileage radii specified in subsection (h)(1) and (2) of this section because physicians and providers are not located within such mileage radii, or if the HMO is unable to obtain contracts after good faith attempts, or physicians and providers meeting the minimum quality of care and credentialing requirements of the HMO are not located within the mileage radii, the HMO shall submit an access plan to the department for approval, at least 30 days before implementation in accordance with the filing requirements in §11.301 of this title, ~~(1) the geographic area identified by county, city, ZIP code, mileage, or other identifying data in which services and/or physicians and providers are not available;~~
(2) for each geographic area identified as not having covered health care services and/or physicians or providers available, ~~(3) a map, with key and scale, which identifies the areas in which such covered health care services and/or physicians and providers are not available;~~ the reason or reasons that covered health care services and/or physicians and providers cannot be made available;
~~(4) the HMO's plan for making covered health care services and/or physicians and providers available to enrollees in each geographic area identified;~~
(5) the names and addresses of the participating physicians and providers and a listing of the covered health care services to be provided through the HMO delivery network to meet the medical needs of the enrollees covered under the HMO's
(6) the names and address of other physicians and providers and a listing of the specialties for any other health care services or physicians and providers to be made available in the geographic area in addition to those physicians and
(7) the procedures to be followed by the HMO to assure that primary care physicians, general hospitals, specialists, special hospitals, psychiatric hospitals, diagnostic and therapeutic services, or single or limited health care service providers and all other mandated health care services are made available and accessible to enrollees in the geographic areas identified as being areas in which such covered health care services and/or physicians and providers are not available and accessible, and any plans of the HMO for attempting to develop an HMO delivery network through which covered health care services are available and accessible
(8) Any other information which is necessary to assess the HMO's plan.
ACCESS PLAN
Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Care Plan (BSWCP) to assure that services are made available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition
Baylor Scott & White Care Plan (BSWCP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Care Plan (BSWCP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Care Plan (BSWCP) for any specialty/service that is identified in an area that does not have a
The information below describes the counties and specialties where Baylor Scott & White Care Plan (BSWCP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Care Plan (BSWCP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Care Plan (BSWCP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott
In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the service. Once a Provider is identified, we will execute a Single Case Agreement
Baylor Scott & White Care Plan (BSWCP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Care Plan (BSWCP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Care Plan (BSWCP) includes the following hold-harmless language in its single case
"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Care Plan (BSWCP) , insolvency, or breach of this Agreement, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided
Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Care Plan (BSWCP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Care Plan (BSWCP) is contracted with groups that consist of 30 or more providers that
2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same addresses). The contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Care Plan (BSWCP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott
4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area, and its impact on premium; Baylor Scott & White Care Plan (BSWCP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available to contract, a provider is in the process of being credentialed, or when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan and therefore, no impact on premium.
names and locations of physicians and health care providers, and a disclosure of which providers will not accept new patients must be included, this can be found at: https://portal.swhp.org/#!/search

County (where choice or a sufficient number of in- network services are not available within required mileage in	Provider/Facility Type/Services 28 TAC § 11.1607(j)(1)	Network Providers Not Available 28 TAC § 11.1607(j)(3)	Access Plan 28 TAC § 11.1607(j)(4) and (6)
Andrews	Acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and network benefits are provided in each section; which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the access plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefits and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements : network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefits and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the : Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted groups, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) standards. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of contracting with additional providers."
Armstrong	Acute Care Hospital available to		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and network benefits are provided in each section; which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the access plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefits and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements : network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefits and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the : Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted groups, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) standards. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of contracting with additional providers."

Bailey	acute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bastop	acute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Blanco	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Borden	acute Care Hospital available to		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brazos	cute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	cute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Briscoe	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brown	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Burleson	acute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Caldwell	acute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Callahan	cute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Carson	cute Care Hospital available to		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Childress	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). These providers are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Cochran	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). These providers are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Coleman	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Comanche	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Concho	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crosby	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	acute Care Hospital available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dawson	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of contracting with additional providers."
Deaf Smith	acute Care Hospital available to		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of contracting with additional providers."

Dickens	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group practices, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Donley	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group practices, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Eastland	ute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Erath	ute Care Hospital to contract:		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Fayette	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing the following steps: providers."
Floyd	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing the following steps: providers."

Freestone	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Garza	acute Care Hospital available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Glasscock	ute Care Hospitals	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gray	ute Care Hospitals	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Grimes	cute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hall	cute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hamilton	Acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hansford	Acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hemphill	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hill	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Hood	acute Care Hospital no contract:		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Howard	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gaudelupe	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Lamb	ute Care Hospitable in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lampasas	ute Care Hospitable in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Lipscomb	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
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Loving	ute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lynn	ute Care Hospital	to contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Madison	acute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Mason	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

McCulloch	acute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Menard	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Midland	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Milam	acute Care Hospital available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Mills	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Mitchell	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Motley	cute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Navarro	cute Care Hospital	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Nolan	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Ochiltree	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Oldham	acute Care Hospital available to		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Parmer	acute Care Hospital available in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Pecos	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Randall	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Reagan	cute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	cute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Robertson	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

San Saba	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Scurry	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Sherman	acute Care Hospital available to		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Somervell	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Stephens	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sterling	acute Care Hospital	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Stonewall	acute Care Hospital	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Terry	acute Care Hospital no contract:		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Throckmorton	acute Care Hospital in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Tom Green	acute Care Hospital available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Ward	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Winkler	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Yoakum	acute Care Hospital in sufficient		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Primary Labs/Diagnostic	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Childress	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Collingsworth	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Cottle	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing the following steps: providers."
Kimble	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing the following steps: providers."

Sutton	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Wheeler	Patient Surgical Center	Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Bailey	siology: Pain Manage	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	siology: Pain Manage	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Throckmorton	siology: Pain Man	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Wheeler	siology: Pain Man	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Yoakum	Neurology: Pain Management	not available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Cardiology	not available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress	Cardiology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth	Cardiology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Cardiology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Cardiology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hall	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Lipscomb	Cardiology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Parmer	Cardiology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Sherman	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sutton	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Bailey	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dickens	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Donley	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gray	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hall	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hansford	Dermatology	to contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hemphill	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
King	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Knox	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Loving	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Motley	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ochiltree	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Parmer	Dermatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts	Dermatology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sherman	Dermatology no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Throckmorton	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Dialysis	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Throckmorton	ble Medical Equipment available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Wheeler	ble Medical Equipment contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Crockett	emergency Medicinole in suffici	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos	Emergency Medicine	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Outpatient Ambulatory Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Bailey	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Briscoe	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Childress	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Collingsworth	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Cottle	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dickens	Gastroenterology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Donley	Gastroenterology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Freestone	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gray	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hall	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hansford	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hemphill	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Houston	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Hutchinson	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Kent	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

King	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Knox	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Leon	Gastroenterology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Gastroenterology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Loving	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Motley	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Ochiltree	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Parmer	Gastroenterology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Scurry	Gastroenterology not in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sherman	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Stonewall	Gastroenterology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve providers."
Wheeler	Gastroenterology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve providers."

Brewster	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Childress	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	General Surgery	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	General Surgery	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.
Lipscomb	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.

Motley	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the provider network is adequate, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Pecos	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the provider network is adequate, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	General Surgery	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bailey	Home Health	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Home Health	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that reviews network Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Childress	Home Health	no contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that reviews network Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Collingsworth	Home Health	o contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Home Health	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Home Health	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hall	Home Health	no contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	Home Health	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Houston	Home Health	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	Home Health	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the provider network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Loving	Home Health	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the provider network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Parmer Home Health	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Pecos Home Health	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Reeves	Home Health	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sutton	Home Health	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ward	Home Health	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bailey	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Briscoe	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dickens	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Donley	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gaines	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Gray	Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hall	Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hansford	Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hutchinson	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kent	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
King	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Knox	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access to services, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access to services, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Loving	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Motley	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ochiltree	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Parmer	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Scurry	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sherman	Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Stonewall	Neonatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Throckmorton	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Yoakum	Neonatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Bailey	Neurology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Neurology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Neurology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	Neurology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Gaines	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in the service area which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gray	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in the service area which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hansford	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hemphill	Neurology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Neurology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Lipscomb	Neurology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Loving	Neurology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Mason	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
McCulloch	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ochiltree	Neurology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve providers."
Parmer	Neurology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Pecos Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts Neurology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sherman Neurology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Neurology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Wheeler	Neurology	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Yoakum	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the provider network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the provider network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress Obstetrics & Gynecology Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth Obstetrics & Gynecology Available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	stetrics & Gynecology contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Donley	stetrics & Gynecology in sufficient:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hall	stetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	stetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hemphill	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Houston	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	stetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
King	stetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Knox	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ochiltree	stetrics & Gynecology contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Roberts	stetrics & Gynecology contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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Throckmorton

stetrics & Gynecology

do contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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Wheeler

stetrics & Gynecology

Brewster	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or where services are not provided in a timely manner, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or where services are not provided in a timely manner, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress

Occupational Therapy available to

ACCESS PLAN	
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Cottle

Occupational Therapy available to

ACCESS PLAN	
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Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice.	
The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy.	
In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process.	
Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate:	
*Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement.	
Additional Information	
1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.	
2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP).	
* 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan.	
b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.	

Crockett	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	Occupational Therapy available in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Hemphill	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Sutton	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Throckmorton	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Occupational Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bailey	Oncology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Briscoe	Oncology	no contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress Oncology	o contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. 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Collingsworth Oncology	o contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. 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Cottle	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dickens	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Gray

Oncology

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Hall

Oncology

Hansford	Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Hutchinson	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kent	Oncology	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group practices, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
King Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group practices, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Knox	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Loving	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Motley	Oncology	no contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ochiltree	Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Parmer	Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Pecos	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Oncology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sherman Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Stonewall	Oncology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sutton	Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Throckmorton	Oncology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Wheeler	Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Yoakum Oncology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group practices, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster Orthopedics Surge	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group practices, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Orthopedics Surgeon available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	Orthopedics Surgeon available in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	Orthopedics Surgeon in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. 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Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider network is adequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.
Kimble	Orthopedics Surgeon in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.

Lipscomb	Orthopedics Surgeons available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Loving	Orthopedics Surgeons available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos Orthopedics Surgeons available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves Orthopedics Surgeons available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sherman	Orthopedics Surgeon in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sutton	Orthopedics Surgeon available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Childress	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Collingsworth

gology (Ear, Nose)

available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Cottle	gology (Ear, Nose)
available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dickens	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Donley	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Gaines	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist in areas where the network is inadequate, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in areas where there are numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Gray	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist in areas where the network is inadequate, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in areas where there are numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Hall	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Hansford	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Hartley	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist in areas where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in areas where there are numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Hemphill	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist in areas where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in areas where there are numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Houston	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider agrees to provide services when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kent	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the provider agrees to provide services when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that providers, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
King	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that providers, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Knox	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.
Lipscomb	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.

Loving	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Motley	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Ochiltree	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist in areas where the network is inadequate, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Pecos	Otolaryngology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist in areas where the network is inadequate, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Reeves otology (Ear, Nose and Throat) available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Roberts otology (Ear, Nose and Throat) available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sherman	otology (Ear, Nose and Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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Throckmorton

otology (Ear, Nose and Throat)

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Kimble	Pathology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sutton	Pathology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Andrews	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Armstrong	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Bailey	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Borden	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Pharmacy	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. 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Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Childress	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Collingsworth	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Cottle	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dallam	Physical Therapy no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dickens	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hall	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hartley	Physical Therapy	o contract: ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Physical Therapy	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

King	Physical Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that providers, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Knox	Physical Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that providers, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Lipscomb	Physical Therapy	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Loving	Physical Therapy	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Pecos	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Physical Therapy no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Physical Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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Donley	many Care Physicians available in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Glasscock	Primary Care Physicians	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bailey	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Briscoe	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dickens	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Donley	Pulmonology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gaines	Pulmonology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hall	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hemphill	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Houston	Pulmonology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Kent	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

King	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Knox	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Lipscomb	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Loving	Pulmonology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Motley Pulmonology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Parmer Pulmonology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that reviews network Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with network expansion especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that reviews network Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with network expansion especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Scurry	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Stonewall	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Throckmorton	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Yoakum	Pulmonology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Radiology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that providers, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bailey	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that providers, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Borden	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brown	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Freestone	Rheumatology	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Gaines	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gray	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hansford	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Hartley	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Hemphill	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Houston	Rheumatology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Howard	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access to services, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hutchinson	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and access to services, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kent	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Leon	Rheumatology	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in the service area which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in the service area which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Loving	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Martin	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that the network can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) contracts with 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Mason	Rheumatology	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
McCulloch	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Mitchell	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Ochilitree	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by the network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Parmer Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Pecos Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Reeves	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Roberts	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where there is no adequate provider network, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

San Saba	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Scurry	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where network providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in rural areas, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sherman	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Stonewall	Rheumatology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sutton	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Throckmorton	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Rheumatology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Skilled Nursing Facility	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access to care, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available to provide services when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Bailey	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Childress	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Speech Therapy	able in sufficient ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dickens	Speech Therapy	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Donley	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gaines	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hall	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	Speech Therapy available in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hemphill	Speech Therapy	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Houston	Speech Therapy	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers in especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized if providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kent	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kimble	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

King	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Knox	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Lipscomb	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Loving	Speech Therapy	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Parmer Speech Therapy able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where providers are not available, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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Reeves	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Stonewall	Speech Therapy available in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.

Sutton	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Throckmorton	Speech Therapy no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Speech Therapy available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Bailey	Urology available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care and to ensure that numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Brewster	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crockett	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in various locations, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gray	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hansford	Urology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	Urology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Haskell	Urology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hemphill	Urology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hutchinson

Urology

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Kent

Urology

Kimble	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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Pecos	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reeves	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where services are not available or accessible, which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services under the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 5 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Roberts	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sherman	Urology	available to ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Stonewall	Urology	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sutton	Urology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Throckmorton	Urology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.
Wheeler	Urology	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist providers in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.

Bosque	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Brewster	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 10 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Briscoe	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Burlleson	Pediatrics	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Callahan	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Carson	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Castro	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Childress	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cochran	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Coke	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Coleman	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Collingsworth	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Concho	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Coryell	Pediatrics	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Cottle	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crane	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Crockett	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Crosby	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Dallam	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dawson	Pediatrics	ble in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Deaf Smith	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Dickens	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Donley	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Eastland	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Erath	Pediatrics	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Falls	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist Members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Fisher	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Floyd	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Freestone	Pediatrics	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Gaines	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Garza	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Glasscock	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Gray	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Grimes	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hall	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hamilton	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hansford	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hartley	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Hemphill	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hill	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hockley	Pediatrics	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Hood	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Houston	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Howard	Pediatrics	ble in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Hutchinson	Pediatrics	o contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with contracting with providers especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Irion	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Johnson	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) ; Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) requires. * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Jones	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Kent	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Kimble	Pediatrics	not in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
King	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and are not individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Knox	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lamb	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Lee	Pediatrics	not in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.
Leon	Pediatrics	not available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of doing so.

Limestone	Pediatrics	able in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Lipscomb	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Llano	Pediatrics	no contract:	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Lynn	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Madison	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP) * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Mason	Pediatrics	ble in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
McCulloch	Pediatrics	ble in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with the network in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized when providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Milam	Pediatrics	not available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with access, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Mills	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Mitchell	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Moore	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Motley	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Nolan	Pediatrics	not in sufficient	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Ochiltree	Pediatrics	not available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Oldham	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Parmer	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Pecos	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Reagan	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by Baylor Scott & White Health Plan (BSWHP) when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Reeves	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Roberts	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member receives services from providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be responsible for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Robertson	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Runnels	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care ; numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

San Saba	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Schleicher	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Scurry	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Shackelford	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Sherman	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Somervell	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements ; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Stephens	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Sterling	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Stonewall	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that serv specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid i Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all c lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with t in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to netwo The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in pla network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any : have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benef In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Prov we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates sing gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-ha agreement, to ensure that members will not be balance billed for services by out-of-network providers when the provider “Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of th seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability at provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many i group’s employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and then Provider based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or mc hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers liste at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same (BSWHP) . All contracts are evergreen and auto renew. " 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with pr premium; Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The acce available to contract, a provider is in the process of being credentialed, or when services are to be provided by a contracted facility. Given that the access pla
Sutton	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that serv specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid i Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all c lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with t in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to netwo The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in pla network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any : have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benef In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Prov we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates sing gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-ha agreement, to ensure that members will not be balance billed for services by out-of-network providers when the provider “Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of th seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability at provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many i group’s employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and then Provider based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or mc hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers liste at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same (BSWHP) . All contracts are evergreen and auto renew. " 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with pr premium; Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The acce available to contract, a provider is in the process of being credentialed, or when services are to be provided by a contracted facility. Given that the access pla

Swisher	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Terry	Pediatrics	available to	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist members especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that the member is not penalized by providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider be liable for reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Upton	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. 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Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Walker	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Waller	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
Ward	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services provided by providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. Network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

Wheeler	Pediatrics	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. 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Winkler	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of this plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan; network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services in accordance with the Letter of Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care to members, numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted providers, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.

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Motley	Primary Care Physicians		

Oldham	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements of the plan. network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage of other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that includes Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care v numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). * 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of implementing these steps.
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available in
sufficient
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Sterling

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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.
Tom Green	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to members in areas where the provider network is inadequate, which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section of the plan. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty services to meet the needs of enrollees. 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Baylor Scott & White Health Plan (BSWHP) is in process of implementing steps to improve its network.

			ACCESS PLAN
Winkler	Primary Care Physicians	Currently actively attempting to contract: See Attempted to Contract List	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and network benefits are provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialty providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the coverage for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements : network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the coverage other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the : Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of this Agreement, shall Provider or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted groups, for example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) has 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address) and/or individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 30 providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). " 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area. The access plan is used in situations where there are no providers available within the service area. The access plan is used in situations where there are no providers available when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan. b. Steps the insurer will take to attempt to improve its network to make future requests to renew the waiver unnecessary. Baylor Scott & White Health Plan (BSWHP) is in process of contracting with additional providers."

County (where choice or a sufficient number of in- network services are not available within required mileage in any portion of the county) 28 TAC § 11.1607(j)(1)	Provider/Facility Type 28 TAC § 11.1607(j)(1)	Reason Network Providers Not Available 28 TAC § 11.1607(j)(3)	Access Plan 28 TAC § 11.1607(j)(4) and (6)
Brewster	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Brown	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Childress	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Coleman	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Collingsworth	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Comanche	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Cottle	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Crockett	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Dallam	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Dickens	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Donley	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Eastland	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between facilities. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Fisher	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between facilities. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Freestone	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Gaines	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Gray	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not being identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability. If an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Grimes	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not being identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability. If an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Hall	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Hansford	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Hartley	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Haskell	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Hemphill	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that the network has a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance that a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Houston	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that the network has a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance that a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Jones	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Kent	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

[illegible]

Knox	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Leon	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Lipscomb	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will contract with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) will enter into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will enter into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Loving	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will contract with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) will enter into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will enter into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Madison	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Mason	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Mills	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not being identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Ochiltree	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not being identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Parmer	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Pecos	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Reeves	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Roberts	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

San Saba	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Scurry	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Shackelford	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Sherman	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Sutton	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Taylor	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Throckmorton	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Armstrong	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Austin	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If the provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Borden	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If the provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Brazos	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Brewster	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Briscoe	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Brown	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Burleson	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Callahan	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Carson	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Castro	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Childress	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Collingsworth	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Comanche	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) agrees to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Coleman	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) agrees to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Concho	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Cottle	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Deaf Smith	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Dickens	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Donley	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not being identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. For hospital is covered 24 hours a day, 7 days a week.
Eastland	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not being identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. For hospital is covered 24 hours a day, 7 days a week.

Fisher	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members across specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network or out-of-network providers where network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with additional providers so that member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they do not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits than those specifically stated below. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with individual providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are not identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits than those specifically stated below. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify potential providers. If no providers are identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. “Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf.” Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, one individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. The contracted group’s employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that provide 24-hour emergency coverage. Each hospital is covered 24 hours a day, 7 days a week.
Freestone	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members across specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network or out-of-network providers where network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with additional providers so that member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they do not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits than those specifically stated below. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with individual providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are not identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits than those specifically stated below. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify potential providers. If no providers are identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. “Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf.” Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, one individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. The contracted group’s employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that provide 24-hour emergency coverage. Each hospital is covered 24 hours a day, 7 days a week.

Gaines	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that the network has a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider(s) needed. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Gray	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that the network has a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider(s) needed. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Grimes	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members across specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from providers to ensure in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they do not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits outside of their contracted network. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits outside of their contracted network. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify potential providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, each individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. Each hospital is covered 24 hours a day, 7 days a week.
Hall	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members across specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from providers to ensure in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they do not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits outside of their contracted network. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits outside of their contracted network. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify potential providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, each individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. Each hospital is covered 24 hours a day, 7 days a week.

Hansford	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-network and contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. The hospital is covered 24 hours a day, 7 days a week.
Hartley	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-network and contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. The hospital is covered 24 hours a day, 7 days a week.

Haskell	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Hemphill	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Houston	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Hutchinson	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Irion	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Jones	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Kent	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider(s) needed. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Kimble	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider(s) needed. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

King	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Knox	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Loving	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will contract with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) will execute a Single Case Agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will execute a Single Case Agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will execute a Single Case Agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Madison	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will contract with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) will execute a Single Case Agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will execute a Single Case Agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will execute a Single Case Agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Mason	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
McCulloch	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Menard	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Mitchell	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Moore	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Motley	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Nolan	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Ochiltree	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) has case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Oldham	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with additional providers to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of services, individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. For contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Parker	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with additional providers to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of services, individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. For contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Pecos	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Potter	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Randall	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from providers to ensure that member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they do not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to lack of provider specialty. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to lack of provider specialty. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify needed specialists. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of contract from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, one individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on their contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. Each hospital is covered 24 hours a day, 7 days a week.
Reagan	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from providers to ensure that member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they do not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to lack of provider specialty. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to lack of provider specialty. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify needed specialists. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of contract from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, one individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on their contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. Each hospital is covered 24 hours a day, 7 days a week.

Reeves	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Roberts	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

San Saba	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Schleicher	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Scurry	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Shackelford	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Sherman	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Stephens	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Sterling	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with additional providers so that member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits because they do not have a required provider specialty for the covered member. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits because they do not have a required provider specialty for the covered member. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. “Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf.” Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, each individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. Contracted group’s employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. Each hospital is covered 24 hours a day, 7 days a week.
Stonewall	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with additional providers so that member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits because they do not have a required provider specialty for the covered member. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits because they do not have a required provider specialty for the covered member. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) executes case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. “Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf.” Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability purposes, each individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. Contracted group’s employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. Each hospital is covered 24 hours a day, 7 days a week.

Sutton	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Swisher	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Taylor	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Throckmorton	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Tom Green	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, the Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Walker	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, the Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Waller	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Ward	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Washington	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provides a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.
Wheeler	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. To enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provides a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses by the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between hospitals. For hospital is covered 24 hours a day, 7 days a week.

Austin	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Bailey	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Brazos	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Brewster	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Callahan	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Childress	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Collingsworth	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Comanche	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Concho	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If a network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability, individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in and outside of the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. For hospital is covered 24 hours a day, 7 days a week.
Cottle	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are accessible to members in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network providers. If a network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place to ensure services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with additional providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if they are identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability, individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in and outside of the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between locations. For hospital is covered 24 hours a day, 7 days a week.

Crockett	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Dallam	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Donley	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Dickens	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Fisher	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Freestone	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Hall	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between facilities. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

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Hemphill	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

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King	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Lipscomb	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Madison	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Mason	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will contract with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) will enter into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will enter into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
McCulloch	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will contract with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) will enter into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will enter into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Menard	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, the Provider shall not, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Mitchell	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, the Provider shall not, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Motley	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Nolan	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Ochiltree	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Parmer	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Pecos	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Reagan	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

San Saba	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Schleicher	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Scurry	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider(s) identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Shackelford	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider(s) identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Sherman	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Stephens	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Sutton	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Taylor	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Throckmorton	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Waller	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between facilities. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Washington	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between facilities. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Wheeler	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Yoakum	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Brewster

Chemical
Dependency
Intensive
Outpatient
Program (IOP)

Are not available
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ACCESS PLAN

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Additional Information

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Brown

Chemical
Dependency
Intensive
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Program (IOP)

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Childress	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Crockett	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

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Hall	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Hemphill

Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;

ACCESS PLAN

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Houston

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Loving

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Reeves	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure that members receive services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the following: monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates with providers to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between facilities. The hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

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Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will provide to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will execute case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of contract from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For hospital is covered 24 hours a day, 7 days a week.
Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. If a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) will provide to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) has an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) will execute case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach of contract from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For hospital is covered 24 hours a day, 7 days a week.

Stonewall	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (ie. large clusters of provi
Sutton	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (ie. large clusters of provi

Throckmorton	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Wheeler	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance. A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring of concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Austin	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract; Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Bailey	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers; Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Borden	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from the provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information - The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. - Contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider B works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider C works at location 1 Monday thru Wednesday and Friday. ACCESS PLAN
Brewster	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from the provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information - The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. - Contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider B works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider C works at location 1 Monday thru Wednesday and Friday. ACCESS PLAN

Briscoe

Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;

ACCESS PLAN

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Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers

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Brown

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ACCESS PLAN

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Carson	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from the provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information - The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. - Contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider B works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider C works at location 1 Monday thru Wednesday and Friday. ACCESS PLAN
Castro	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid duplication. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. If the network lacks a sufficient number of providers to meet the needs of enrollees, Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Assurance from the provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. The information provided to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify additional providers. Once identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf." Additional Information - The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses both in-person and virtual. - Contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider B works at location 1 Monday thru Wednesday and Friday. - For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider C works at location 1 Monday thru Wednesday and Friday. ACCESS PLAN

Childress	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Collingsworth	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Cottle	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Deaf Smith	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Dickens

Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;

ACCESS PLAN

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Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (ie. large clusters of provi

Donley

Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;

ACCESS PLAN

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Freestone	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Gaines	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) with the provider to ensure that the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) negotiates case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Gray	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Hutchinson	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Potter	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).
Randall	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures for services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) contracts with a provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) if the provider is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify the provider. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) enters into an agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) enters into case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Saturday. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers).

Reeves

Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;

ACCESS PLAN

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roberts

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Throckmorton
Chemical
Dependency
Partial
Hospitalization
Program
(PHP)

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Partial
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Chemical
Dependency
Residential
Treatment
Center (RTC)

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Gray

Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not available
to contract;

ACCESS PLAN

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Hemphill

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McCulloch	Chemical Dependency Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breach from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Motley Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Parmer	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Reeves	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

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Throckmorton
Chemical
Dependency
Residential
Treatment
Center (RTC)

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Yoakum

Chemical
Dependency
Residential
Treatment
Center (RTC)

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Brewster

Psychiatry

Are not available
to contract;

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Crockett	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Dallam	Psychiatry	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Hartley	Psychiatry	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week.
Houston	Psychiatry	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week.

Kimble	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
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Sutton	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that the network has sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) agrees to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week.
Bailey	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to assure that the network has sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Authorization (LOA) for a member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for not having a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify providers. If a provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) agrees to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers. "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of contract, Provider shall, from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf. Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses based on the contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and at location 2 Thursday thru Friday. hospital is covered 24 hours a day, 7 days a week.

Brewster	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (ie. large clusters of provi
Childress	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (ie. large clusters of provi

Collingsworth Psychology

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Cottle Psychology

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El Paso

Psychology

Currently
actively
attempting to
contract: See
Attempted to
Contract List

ACCESS PLAN

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Gaines

Psychology

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Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issue Monitoring process, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single-case agreements: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, the Provider shall not be balance billed for services by out-of-network providers when the provider network is inadequate. 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There are times that Baylor Scott & White Health Plan (BSWHP) delegates the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). evergreen and auto renew. " 4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers in the service area. Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider and execute a Single Case Agreement with that Provider and begin the contracting process.
Roberts	Psychology	Are not available to contract;	Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network providers to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. 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Scurry	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Sherman	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Stonewall	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Sutton	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identifi identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Throckmorton	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi
Wheeler	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that s specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to av Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of A member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) fo not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider netw to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and proce services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identif identified, we will execute a Single Case Agreement with that Provider and begin the contracting pr Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BS agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or breac from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her beh Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for avail individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses b contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that ro hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of provi

Name of Hospital (where choice or a sufficient number of any of the required specialties are not available in-network at this in-network hospital) 28 TAC § 11.1607(j)(1)	Address 28 TAC § 11.1607(j)(1)	City 28 TAC § 11.1607(j)(1)	County 28 TAC § 11.1607(j)(1)	Anesthesia 28 TAC § 11.1607(j)(1)	Emergency Medicine 28 TAC § 11.1607(j)(1)	Neonatology 28 TAC § 11.1607(j)(1)	Pathology 28 TAC § 11.1607(j)(1)	Radiology 28 TAC § 11.1607(j)(1)	General Plan for Access HMO: 28 TAC § 11.1607(j)(4) and (6)	Reason Network Providers Not Available HMO: 28 TAC § 11.1607(j)(3)
AdventHealth Central Texas	2201 S CLEAR CREEK RD	KILLEEN	BELL						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
AdventHealth Rollins Brook	608 N KEY AVE	LAMPASAS	LAMPASAS						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Anson General Hospital	101 AVENUE J	ANSON	JONES			X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;

Ascension Providence	6901 MEDICAL PKWY	WACO	MCLENNAN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Ballinger Memorial Hospital	608 AVE B	BALLINGER	RUNNELS	X		X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Pathology services are not available in sufficient number;
Baptist Emergency Hospital	16088 SAN PEDRO DR	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baptist Medical Center	111 DALLAS ST	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baptist Neighborhood Hospital Converse	6491 WOODLAKE PKWY	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baptist Neighborhood Hospital Hausman	8230 N LP 1604 W	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baptist Neighborhood Hospital Kelly	806 CUPPLES RD	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baptist Neighborhood Hospital Overlook	25615 N US HWY 281	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baptist Neighborhood Hospital Schertz	16977 I 35 N	SCHERTZ	GUADALUPE					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baptist Neighborhood Hospital Shavano Park	4103 N LP 1604 W	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baptist Neighborhood Hospital Westover Hills	10811 TOWN CENTER DR	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baptist Neighborhood Hospital Zarzamora	7719 S IH 35	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baptist St Anthony Health System	1600 WALLACE BLVD	AMARILLO	POTTER					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Medical Center at Uptown	2727 E LEMMON AVE	DALLAS	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White All Saints Medical Center - Fort Worth	1400 8TH AVE	FORT WORTH	TARRANT					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Emergency Hospital	26791 HWY 380 E	AUBREY	DENTON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Emergency Hospital Burleson	12500 S FWY STE 100	BURLESON	JOHNSON			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;
Baylor Scott & White Emergency Hospital Grand Prairie	3095 KINGSWOOD BLVD STE 100	GRAND PRAIRIE	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Baylor Scott & White Emergency Hospital Keller	620 S MAIN ST STE 100	KELLER	TARRANT			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White Emergency Hospital Mansfield	1776 N US 287 STE 100	MANSFIELD	TARRANT			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White Emergency Hospital Rockwall	1975 ALPHA DR STE 100	ROCKWALL	ROCKWALL			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Baylor Scott & White Emergency Medical Center - Cedar Park	900 E WHITESTONE BLVD	CEDAR PARK	WILLIAMSON			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White Heart and Vascular Hospital – Fort Worth	1400 Eighth Ave	FORT WORTH	TARRANT					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Heart and Vascular Hospital-McKinney	5268 W UNIVERSITY DR	MCKINNEY	COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White McLane Children's Medical Center	1901 SW HK DODGEN LOOP	TEMPLE	BELL					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Brenham	700 MEDICAL PKWY	BREHAM	WASHINGTON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Buda	5330 OVERPASS RD	BUDA	HAYS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center - Centennial	12505 LEBANON RD	FRISCO	COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - College Station	700 SCOTT AND WHITE DR	COLLEGE STATION	BRAZOS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Grapevine	1650 W COLLEGE	GRAPEVINE	TARRANT					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center - Hillcrest	100 HILLCREST MEDICAL BLVD	WACO	MCLENNAN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Irving	1901 N MACARTHUR BLVD	IRVING	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Lake Pointe	6800 SCENIC DR	ROWLETT	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center - Lakeway	100 MEDICAL PKWY	LAKEWAY	TRAVIS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Marble Falls	810 W HWY 71	MARBLE FALLS	BURNET					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - McKinney	5252 W UNIVERSITY DR	MCKINNEY	COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center - Pflugerville	2600 E PFLUGERVILLE PKWY STE 100	PFLUGERVILLE	TRAVIS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Plano	4700 ALLIANCE BLVD	PLANO	COLLIN			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White Medical Center - Round Rock	300 UNIVERSITY BLVD	ROUND ROCK	WILLIAMSON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center - Sunnyvale	231 S COLLINS RD	SUNNYVALE	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White Medical Center - Taylor	305 MALLARD LN	TAYLOR	WILLIAMSON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center - Temple	2401 S 31ST ST	TEMPLE	BELL					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center - Trophy Club	2850 E STATE HWY 114	TROPHY CLUB	DENTON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center at Frisco	5601 WARREN PKWY	FRISCO	COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Medical Center at Waxahachie	2400 N I-35E	WAXAHACHIE	ELLIS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Baylor Scott & White Medical Center Austin	5245 W HWY 290	AUSTIN	TRAVIS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White Orthopedic and Spine Hospital	707 HIGHLANDER BLVD	ARLINGTON	TARRANT			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott & White Surgical Hospital at Sherman	3601 N CALAIS ST	SHERMAN	GRAYSON			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;

Baylor Scott & White The Heart Hospital - Denton	2801 S MAYHILL RD	DENTON	DENTON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott & White The Heart Hospital - Plano	1100 ALLIED DR	PLANO	COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Baylor Scott and White Emergency Hospital Colleyville	5500 COLLEYVILLE BLVD	COLLEYVILLE	TARRANT			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Baylor Scott and White Emergency Hospital Murphy	511 FM 544 STE 100	PLANO	COLLIN			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Scott and White Heart and Vascular Hospital - Dallas	621 HALL ST	DALLAS	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor Surgical Hospital at Fort Worth	1800 PARK PL AVE	FORT WORTH	TARRANT			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Baylor Surgical Hospital at Las Colinas	400 W I-635 STE 101	IRVING	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;
Baylor T Boone Pickens Cancer Hospital	3410 WORTH ST	DALLAS	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Baylor University Medical Center	3500 GASTON AVE	DALLAS	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Bellville Medical Center	1036 N CIRCLE DR STE 102	SEALY	AUSTIN			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;
Bellville Medical Center	44 N CUMMINGS ST	BELLVILLE	AUSTIN			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;
Big Bend Regional Medical Center	2600 N STATE HWY 118	ALPINE	BREWSTER			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Currently actively attempting to contract. See Attempted to Contract List

Carrollton Regional Medical Center	4343 N JOSEY LN	CARROLLTON	DENTON			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Carrollton Regional Medical Center	4545 N JOSEY LN	CARROLLTON	DENTON			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Children's Medical Center-Dallas	7000 N PRESTON RD STE 100	PLANO	COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Children's Medical Center-Dallas	1341 W MOCKINGBIRD LN STE	DALLAS	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Children's Medical Center-Dallas	1935 MEDICAL DISTRICT DR	DALLAS	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Children's Medical Center-Dallas	2222 MEDICAL DISTRICT DR	DALLAS	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Children's Medical Center-Dallas	1005 W RALPH HALL PKWY STE 233	ROCKWALL	ROCKWALL						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Children's Medical Center-Plano	7120 PRESTON RD	PLANO	COLLIN						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Children's Medical Center-Plano	7601 PRESTON RD	PLANO	COLLIN						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Childress Regional Medical Center	901 US HIGHWAY 83 N	CHILDRESS	CHILDRESS	X	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available; Radiology services are not available;
Christus Santa Rosa Hospital-San Marcos	1301 WONDER WORLD DR	SAN MARCOS	HAYS		X	X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;
City Hospital at White Rock	9440 POPPY DR	DALLAS	DALLAS						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Cochran Memorial Hospital	201 E GRANT AVE	MORTON	COCHRAN	X	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Currently actively attempting to contract: See Attempted to Contract List
Cogdell Memorial Hospital	1700 COGDELL BLVD	SNYDER	SCURRY			X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Coleman County Medical Center	310 S PECOS ST	COLEMAN	COLEMAN	X	X	X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Collingsworth General Hospital	1013 15TH ST	WELLINGTON	COLLINGSWORTH	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine is not available in sufficient numbers; Neonatology services are not available to contract; Pathology services are not available
Comanche County Medical Center	10201 HWY 16 N	COMANCHE	COMANCHE	X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Concho County Hospital	614 EAKER ST	EDEN	CONCHO	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;

			TARRANT					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Cook Children's Medical Center	801 SEVENTH AVE	FORT WORTH							No Deficiency;
			TARRANT					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Cook Children's Medical Center	1719 EIGHTH AVE	FORT WORTH							No Deficiency;
			COLLIN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Cook Children's Medical Center-Prosper	4200 W UNIVERSITY DR	PROSPER							No Deficiency;

Coon Memorial Hospital	1411 DENVER AVE	DALHART	DALLAM			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;
Coryell Memorial Hospital	1507 W MAIN ST	GATESVILLE	CORYELL		X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Emergency Medicine is not available in sufficient numbers; Neonatology services are not available to contract;
Covenant Children's Hospital	4015 22ND PL	LUBBOCK	LUBBOCK					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Covenant Hospital Levelland	1900 COLLEGE AVE	LEVELLAND	HOCKLEY			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Covenant Hospital Plainview	2601 DIMMITT RD	PLAINVIEW	HALE			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Covenant Medical Center	3615 19TH ST	LUBBOCK	LUBBOCK			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Crane County Hospital District	1310 S ALFORD ST	CRANE	CRANE		X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility;
Crescent Medical Center Lancaster	2600 W PLEASANT RUN	LANCASTER	DALLAS		X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; See Attempted to Contract List;
Crockett Medical Center LLC	1100 E LOOP 304	CROCKETT	HOUSTON			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;

Crosbyton Clinic Hospital	710 W MAIN ST	CROSBYTON	CROSBY	X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Eastland Memorial Hospital District	304 S DAUGHERTY AVE	EASTLAND	EASTLAND			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers;
Falls Community Hospital	322 COLEMAN ST	MARLIN	FALLS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Fisher County Hospital District	774 STATE HWY 70 N	ROTAN	FISHER	X	X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Foundation Surgical Hospital of San Antonio	9522 HUEBNER RD	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Freestone Medical Center	125 NEWMAN ST	FAIRFIELD	FREESTONE	X	X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;

Glen Rose Medical Center	1021 HOLDEN ST	GLEN ROSE	SOMERVELL			X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers;
Golden Plains Community Hospital	200 S MCGEE ST	BORGER	HUTCHINSON			X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List
Golden Plains Community Hospital	50 MEDICAL PLZ STE 400	BORGER	HUTCHINSON			X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List

						X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Golden Plains Community Hospital	100 MEDICAL DR	BORGER	HUTCHINSON							Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List
						X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Goodall-Witcher Hospital	101 POSEY AVE	CLIFTON	BOSQUE							Neonatology services are not available to contract;
					X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Grace Surgical Hospital	4515 MARSHA SHARP FWY	LUBBOCK	LUBBOCK							Emergency Medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Hamilton General Hospital	400 N BROWN ST	HAMILTON	HAMILTON	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesia is not available in sufficient numbers; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract;
Hansford County Hospital	707 ROLAND ST	SPEARMAN	HANSFORD	X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Haskell County Hospital	1 N AVE N	HASKELL	HASKELL			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; See attempt to contract;

Hemphill County Hospital	1020 S 4TH ST	CANADIAN	HEMPHILL	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract;
Hendrick Medical Center	1900 PINE ST	ABILENE	TAYLOR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Hendrick Medical Center Brownwood	1501 BURNET RD	BROWNWOOD	BROWN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Hendrick Medical Center South	6250 HIGHWAY 8384	ABILENE	TAYLOR			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;
Hereford Regional Medical Center	540 W 15TH ST	HEREFORD	DEAF SMITH			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Hill Regional Hospital	101 CIRCLE DR	HILLSBORO	HILL		X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Huntsville Memorial Hospital	110 MEMORIAL HOSPITAL DR	HUNTSVILLE	WALKER			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Iraan General Hospital District	600 HWY 349 N	IRAAN	PECOS	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;
JPS Health Network	1350 S MAIN ST STE 4000	FORT WORTH	TARRANT	X				paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs;

JPS Health Network	1500 S MAIN ST	FORT WORTH	TARRANT	X				paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs;
JPS Health Network	5001 MESA SPRINGS	FORT WORTH	TARRANT	X				paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs;
Kimble Hospital	349 REID RD	JUNCTION	KIMBLE	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Knox County Hospital	701 SE 5TH ST	KNOX CITY	KNOX	X		X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Lamb Healthcare Center	1500 S SUNSET AVE	LITTLEFIELD	LAMB			X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;
Lillian M Hudspeth Memorial Hospital	308 HUDSPETH ST	SONORA	SUTTON	X	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract, facility uses CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List;

Limestone Medical Center	701 MCCLINTIC DR	GROESBECK	LIMESTONE			X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers; Radiologists are not available in sufficient numbers;
Limestone Medical Center	200 N PEARL ST	MART	MCLENNAN			X		X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers; Radiologists are not available in sufficient numbers;
Lubbock Heart Hospital	4810 N LP 289	LUBBOCK	LUBBOCK			X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

						X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers;
Martin County Hospital District	600 I 20 E	STANTON	MARTIN						
				X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;
McCombs County Hospital District	2500 HWY 305 S	MCCAMEY	UPTON						
						X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Medical Arts Hospital	2200 N BRYAN AVE	LAMESA	DAWSON						

								paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Medical Center Hospital	500 W 4TH ST	ODESSA	ECTOR						No Deficiency;
						X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Memorial Hospital	209 NW 8TH ST	SEMINOLE	GAINES						Neonatology services are not available to contract;
						X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Memorial Hospital	110 S BLISS AVE	DUMAS	MOORE						Neonatology services are not available to contract;

Memorial Hospital	224 E 2ND ST	DUMAS	MOORE			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Methodist Charlton Medical Center	3500 WHEATLAND RD	DALLAS	DALLAS				X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Pathologists not available in sufficient numbers;
Methodist Dallas Medical Center	1441 N BECKLEY AVE	DALLAS	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

								paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Methodist Hospital for Surgery	17101 DALLAS PKWY	ADDISON	DALLAS						No Deficiency;
								paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Methodist Mansfield Medical Center	2700 E BROAD ST	MANSFIELD	TARRANT						No Deficiency;
								paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Methodist McKinney Hospital	8000 W ELDORADO PKWY	MCKINNEY	COLLIN						No Deficiency;

Methodist Midlothian Medical Center	1201 EAST US HIGHWAY 287	MIDLOTHIAN	ELLIS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Methodist Richardson Medical Center	2831 E PRESIDENT GEORGE BUSH HWY	RICHARDSON	DALLAS					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Methodist Southlake Medical Center	421 E STATE HWY 114	SOUTHLAKE	TARRANT			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Mid Coast Medical Center - Central	200 W OLLIE ST	LLANO	LLANO			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;
Midland Memorial Hospital	400 ROSALIND REDFERN GROVER PKWY	MIDLAND	MIDLAND				X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Radiologists are not available in sufficient number;
Mission Trail Baptist Hospital	3333 RESEARCH PLZ	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Mitchell County Hospital District	997 W INTERSTATE 20	COLORADO CITY	MITCHELL	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available in sufficient numbers, facility uses CRNAs; Emergency Medicine services are not available in sufficient numbers; Neonatology services are not available to contract; Contract List
North Central Baptist Hospital	520 MADISON OAK	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
North Central Surgical Center	9301 N CENTRAL EXPY STE 100	DALLAS	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

North Runnels Hospital	7821 STATE HWY 153	WINTERS	RUNNELS	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Pathology services are not available;
Northeast Baptist Hospital	8811 VILLAGE	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Northwest Texas Healthcare System	1501 S COULTER ST	AMARILLO	POTTER					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Ochiltree General Hospital	3101 GARRETT DR	PERRYTON	OCHILTREE		X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Pathology services are not available;
Odessa Regional Medical Center	520 E 6TH ST	ODESSA	ECTOR			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available in sufficient numbers; Pathology services are not available;
Odessa Regional Medical Center	900 E 4TH ST	ODESSA	ECTOR			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available in sufficient numbers; Pathology services are not available;

Parkview Hospital	901 S SWEETWATER	WHEELER	WHEELER	X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Parkview Regional Hospital	600 S BONHAM ST	MEXIA	LIMESTONE			X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathologists are not available in sufficient number;
Parmer Medical Center	1307 CLEVELAND AVE	FRIONA	PARMER	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Pecos County Memorial Hospital District	387 W INTERSTATE 10	FORT STOCKTON	PECOS	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine providers are not available; Neonatology services are not available to contract; Neonatology services are not available at facility;
Permian Regional Medical Center	720 HOSPITAL DR	ANDREWS	ANDREWS	X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiologist are not available in sufficient numbers; Neonatology services are not available to contract;
Physicians Surgical Hospital	6819 PLUM CREEK DR	AMARILLO	POTTER		X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Neonatology services are not available to contract;

Plains Memorial Hospital	310 W HALSELL ST	DIMMITT	CASTRO	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine providers are not available in sufficient numbers; Neonatology services are not available to contract;
Providence Memorial Hospital	2001 N OREGON ST	EL PASO	EL PASO				X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Currently actively attempting to contract: See Attempted to Contract List
Rankin County Hospital District	1611 SPUR 576	RANKIN	UPTON	X	X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses;

Reagan Memorial Hospital	1300 N MAIN AVE	BIG LAKE	REAGAN	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine are not available to contract; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;
Reeves County Hospital	2323 TEXAS ST	PECOS	REEVES			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;
Rolling Plains Memorial Hospital	200 E ARIZONA AVE	SWEETWATER	NOLAN			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

						X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Scenic Mountain Medical Center	1601 W 11TH PL	BIG SPRING	HOWARD						Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List
				X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Schleicher County Medical Center	102 N US HWY 277	ELDORADO	SCHLEICHER						Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Pathology services are not available;
							X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Seton Medical Center Harker Heights	850 W CENTRAL TX EXPY	HARKER HEIGHTS	BELL						Pathology services are not available;

Shamrock General Hospital	1000 S MAIN	SHAMROCK	WHEELER	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available to contract; Neonatology services are not available to contract; Pathologists are not available in sufficient number;
Shannon Medical Center	120 E HARRIS	SAN ANGELO	TOM GREEN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Shannon South	3501 KNICKERBOCKER RD	SAN ANGELO	TOM GREEN					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Sierra Medical Center	1625 MEDICAL CENTER DR	EL PASO	EL PASO					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
South Texas Spine & Surgical Hospital	18600 N HARDY OAK BLVD	SAN ANTONIO	BEXAR				X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Pathologists are not available in sufficient numbers;
St Luke's Baptist Hospital	7930 FLOYD CURL	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

Stephens Memorial Hospital	200 S GENEVA ST	BRECKENRIDGE	STEPHENS			X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Pathology services are not available;
Stonewall Memorial Hospital	821 N BROADWAY ST	ASPERMONT	STONEWALL	X	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Pathology services are not available; radiology services are not available;
Swisher Memorial Hospital	539 SE 2ND ST	TULIA	SWISHER			X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

Texas Children's Hospital North Austin Campus	9835 N LAKE CREEK PKWY BLDG A	AUSTIN	WILLIAMSON					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Texas Scottish Rite Hospital for Children	5700 DALLAS PKWY	FRISCO	COLLIN			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;
Texas Scottish Rite Hospital for Children	3800 GAYLORD PKWY STE 850	FRISCO	COLLIN			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;

Texas Scottish Rite Hospital for Children	2222 WELBORN ST	DALLAS	DALLAS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatologists are not available in sufficient numbers;
Texas Surgical Hospital	2301 MARSH LN	PLANO	COLLIN		X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Emergency medicine services are not available to contract; Neonatology services are not available to contract;
The Hospital at Westlake Medical Center	5656 BEE CAVES RD M302	AUSTIN	TRAVIS			X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract;

The Hospitals of Providence - East Campus	3280 JOE BATTLE BLVD	EL PASO	EL PASO					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
The Hospitals of Providence Emergency Room Montwood	1890 GEORGE DIETER DR	EL PASO	EL PASO					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
The Hospitals of Providence Horizon City Campus	13600 HORIZON BLVD STE 100	HORIZON CITY	EL PASO	X		X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesia services are not available, facility uses CRNAs; Neonatology services are not available to contract;

The Hospitals of Providence Transmountain Campus	2600 TRANSMOUNTAIN RD	EL PASO	EL PASO						paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
Throckmorton County Memorial Hospital	802 N MINTER AVE	THROCKMORTON	THROCKMORTON			X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers; Pathology services are not available;
Trinity Regional Hospital Sachse, LLC	4750 PRESIDENT GEORGE BUSH HWY	GARLAND	DALLAS	X	X	X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Radiology services are not available; Pathology services are not available to contract;

University Health System	4502 MEDICAL DR 5TH FL	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
University Health System	911 ENRIQUE BARRERA	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
University Health System	16723 HUEBNER RD	SAN ANTONIO	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

University Health System	14615 SAN PEDRO STE 218-220	HILL COUNTRY VILLAGE	BEXAR					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
University Medical Center	602 INDIANA AVE	LUBBOCK	LUBBOCK					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;
University Medical Center	11011 SLIDE RD	LUBBOCK	LUBBOCK					paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	No Deficiency;

						X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
W J Mangold Memorial Hospital	320 N MAIN ST	LOCKNEY	FLOYD						Neonatology services are not available to contract; Pathology services are not available;
					X	X		paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Ward Memorial Hospital	406 S GARY AVE	MONAHANS	WARD						Emergency Medicine services are not available to contract; Emergency Medicine services are provided by nurses; Neonatology services are not available to contract;
								paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	
Westover Hills Baptist Hospital	3011 W LOOP 1604 N	SAN ANTONIO	BEXAR						No Deficiency;

Wilson N Jones Regional Medical Center	500 N HIGHLAND AVE	SHERMAN	GRAYSON	X		X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Pathology services are not available; Radiology services are not available in sufficient numbers;
Winkler County Memorial Hospital	821 JEFFEE DR	KERMIT	WINKLER	X		X	X	X	paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Radiologists are not available in sufficient numbers; pathology services are not available;
Yoakum County Hospital	412 MUSTANG DR	DENVER CITY	YOAKUM	X	X	X			paid at the in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy	Anesthesia services are not available in sufficient numbers; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;