



2025 Access Plan

BSW HMO Plus



TAC §11.1607(h):
An HMO is required to provide an adequate network for its entire service area. All covered services must be accessible and available so that travel distances from any point in its service area to a point of service are no greater than:
(1) 30 miles for primary care and general hospital care; and
(2) 75 miles for specialty care, specialty hospitals, and single healthcare service plan physicians or providers.
TAC §11.1607(j):
If any covered health care service or a participating physician and provider is not available to an enrollee within the mileage radii specified in subsection (h)(1) and (2) of this section because physicians and providers are not located within such mileage radii, or if the HMO is unable to obtain contracts after good faith attempts, or physicians and providers meeting the minimum quality of care and credentialing requirements of the HMO are not located within the mileage radii, the HMO shall submit an access plan to the department for approval, at least 30 days before implementation in accordance with the filing requirements in §11.301 of this
~~(1) the geographic area identified by county, city, ZIP code, mileage, or other identifying data in which services and/or physicians and providers are not available;~~
(2) for each geographic area identified as not having covered health care services and/or physicians or providers available, the reason or reasons that covered health care services and/or physicians and providers cannot be made available;
~~(3) a map, with key and scale, which identifies the areas in which such covered health care services and/or physicians and providers are not available;~~
~~(4) the HMO's plan for making covered health care services and/or physicians and providers available to enrollees in each geographic area identified;~~
(5) the names and addresses of the participating physicians and providers and a listing of the covered health care services to be provided through the HMO delivery network to meet the medical needs of the enrollees covered under the HMO's
(6) the names and address of other physicians and providers and a listing of the specialties for any other health care services or physicians and providers to be made available in the geographic area in addition to those physicians and
(7) the procedures to be followed by the HMO to assure that primary care physicians, general hospitals, specialists, special hospitals, psychiatric hospitals, diagnostic and therapeutic services, or single or limited health care service providers and all other mandated health care services are made available and accessible to enrollees in the geographic areas identified as being areas in which such covered health care services and/or physicians and providers are not available and accessible, and any plans of the HMO for attempting to develop an HMO delivery network through which covered health care services are available and accessible
(8) Any other information which is necessary to assess the HMO's plan.
ACCESS PLAN
Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition
Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a
The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott
In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the service. Once a Provider is identified, we will execute a Single Case Agreement
Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case
"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided
Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and then Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same addresses). The contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott

4a. An estimate of total claims cost savings per year the insurer anticipates will result from using a local market access plan instead of contracting with providers located within the service area, and its impact on premium; Baylor Scott & White Health Plan (BSWHP) does not use a local access plan in lieu of contracting with providers within the service area. The access plan is used in situations where there are no providers available to contract, a provider is in the process of being credentialed, or when services are to be provided by a contracted facility. Given that the access plan is not used in place of contracting there are no savings to the health plan and therefore, no impact on premium.

names and locations of physicians and health care providers, and a disclosure of which providers will not accept new patients must be included, this can be found at: <https://portal.swhp.org/#!/search>

County (where choice or a sufficient number of in- network services are not available within required mileage in any portion of the county) 28 TAC § 11.1607(j)(1)	Provider/Facility Type/Services 28 TAC § 11.1607(j)(1)	Reason Network Providers Not Available 28 TAC § 11.1607(j)(3)	Access Plan 28 TAC § 11.1607(j)(4) and (6)
Andrews	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for out of network care due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets on a monthly basis, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Armstrong	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for out of network care due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets on a monthly basis, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Bastop	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Blanco	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Borden	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brazos	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Briscoe	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brown	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Burleson	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Caldwell	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Callahan	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Carson	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cochran	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Coke	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Coleman	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Comanche	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Concho	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crosby	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dallam	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dawson	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Deaf Smith	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Eastland	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Erath	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Fayette	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Floyd	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Freestone	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Garza	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Glasscock	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gray	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Grimes	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hamilton	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hill	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hood	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Howard	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gaudelupe	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Irion	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lamb	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lampasas	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lee	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Leon	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Llano	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lynn	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Madison	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Mason	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

McCulloch	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Menard	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Midland	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Milam	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Mills	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Mitchell	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Motley	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Navarro	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Nolan	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Oldham	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmer	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Randall	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reagan	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Roberts	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Robertson	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

San Saba	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Schleicher	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Scurry	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Somervell	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Stephens	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sterling	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Stonewall	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Terry	Acute Care Hospital	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Tom Green	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Walker	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Waller	Acute Care Hospital	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Ward	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Winkler	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum	Acute Care Hospital	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Ancillary Labs/Diagnostics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler	Anesthesiology: Hospital-Based General Outpatient Surgical Center or Office- Based General Sedation Anesthesia	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey	Anesthesiology: Pain Management	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Briscoe	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dallam	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gaines	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gray	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hutchinson	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Motley	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer	Anesthesiology: Pain Management	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Scurry	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum	Anesthesiology: Pain Management	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Cardiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress	Cardiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Collingsworth	Cardiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle	Cardiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Cardiology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam	Cardiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall	Cardiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmer	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sherman	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Cardiology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Collingsworth	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dickens	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Donley	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gray	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford	Dermatology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Motley	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Ochiltree	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmer	Dermatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Roberts	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Throckmorton	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler	Dermatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Dialysis	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress	Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett	Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dallam	Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Donley Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gaines Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill	Durable Medical Equipment	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Houston	Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King Durable Medical Equipment	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb Durable Medical Equipment	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Durable Medical Equipment	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Motley Durable Medical Equipment	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Durable Medical Equipment	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Throckmorton Durable Medical Equipment	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler	Durable Medical Equipment	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Emergency Medicine	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Emergency
Medicine

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos

Emergency
Medicine

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Freestanding Ambulatory Surgery Center	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Bailey	Gastroenterology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Briscoe	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Collingsworth Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle	Gastroenterology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Gastroenterology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam	Gastroenterology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dickens	Gastroenterology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Donley	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Freestone	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gray Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hansford	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Houston	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hutchinson	Gastroenterology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kent	Gastroenterology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Leon Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Motley	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochiltree	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Scurry Gastroenterology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler	Gastroenterology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	General Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress	General Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	General Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett	General Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dallam	General Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley General Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble General Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	General Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Motley	General Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos General Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton General Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey

Home Health

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster

Home Health

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress Home Health	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Collingsworth Home Health	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Home Health

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Home Health

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall Home Health	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley Home Health	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston

Home Health

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble

Home Health

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Home Health	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parker Home Health	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Home Health	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves Home Health	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton

Home Health

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Ward

Home Health

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Briscoe Neonatology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress Neonatology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dallam	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gaines Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gray Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hutchinson	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox	Neonatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Motley	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Scurry Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton	Neonatology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler	Neonatology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum Neonatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Bailey Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gaines Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gray Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley

Neurology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill

Neurology

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble

Neurology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb

Neurology

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Neurology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Mason Neurology	Are not available in sufficient numbers; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

McCulloch

Neurology

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Ochiltree

Neurology

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Neurology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Neurology	Currently actively attempting to contract: See Attempted to Contract List ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts	Neurology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sherman	Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Neurology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler	Neurology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Yoakum	Neurology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Obstetrics & Gynecology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress	Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Obstetrics &
Gynecology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Obstetrics &
Gynecology

Currently
actively
attempting to
contract: See
Attempted to
Contract List

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Donley Obstetrics & Gynecology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Obstetrics & Gynecology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Obstetrics & Gynecology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston

Obstetrics &
GynecologyAre not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble

Obstetrics &
GynecologyAre not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox	Obstetrics & Gynecology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Obstetrics & Gynecology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts Obstetrics & Gynecology	Currently attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Throckmorton Obstetrics & Gynecology	Currently attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler	Obstetrics & Gynecology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle

Occupational
TherapyAre not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Occupational
TherapyAre not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam Occupational Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dickens Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Donley Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gaines Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall Occupational Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley Occupational Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Ochiltree	Occupational Therapy	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for out-of-network care due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmer	Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for out-of-network care due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Roberts Occupational Therapy	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler Occupational Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Briscoe Oncology	Currently actively attempting to contract: See Attempted to Contract List ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress Oncology	Currently actively attempting to contract: See Attempted to Contract List ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth Oncology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle Oncology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Oncology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Oncology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gaines Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gray Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall Oncology	Currently actively attempting to contract: See Attempted to Contract List ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford Oncology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hutchinson	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox	Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Motley	Oncology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sherman	Oncology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Stonewall	Oncology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Throckmorton Oncology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler

Oncology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum

Oncology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Orthopedics Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Orthopedics Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam Orthopedics Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley Orthopedics Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble	Orthopedics Surgery	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb	Orthopedics Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Orthopedics Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Orthopedics Surgery	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves

Orthopedics
Surgery

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sherman

Orthopedics
Surgery

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton

Orthopedics
Surgery

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster

Otolaryngology
(Ear, Nose, Throat)

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Collingsworth Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dickens Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Donley Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gaines Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gray Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hansford	Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley	Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill	Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Houston	Otolaryngology (Ear, Nose, Throat)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Otolaryngology (Ear, Nose, Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Otolaryngology (Ear, Nose, Throat)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Motley	Otolaryngology (Ear, Nose, Throat)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Roberts Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall Otolaryngology (Ear, Nose, Throat)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Throckmorton Otolaryngology (Ear, Nose, Throat)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler Otolaryngology (Ear, Nose, Throat)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum

Otolaryngology
(Ear, Nose, Throat)Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster

Pathology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Pathology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble

Pathology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton

Pathology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Andrews

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Armstrong Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Austin Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Borden

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Pharmacy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Collingsworth Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle	Physical Therapy		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett	Physical Therapy		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam Physical Therapy	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dickens Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hall	Physical Therapy		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hartley	Physical Therapy		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox	Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb	Physical Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Physical Therapy	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton Physical Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Andrews	Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Borden	Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Briscoe	Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cochran

Primary Care
PhysiciansAre not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Coke

Primary Care
PhysiciansAre not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Concho Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett	Primary Care Physicians	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Dallam	Primary Care Physicians	Currently attempting to contract: See Attempted to Contract List ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Deaf Smith

Primary Care
Physicians

Currently
actively
attempting to
contract: See
Attempted to
Contract List

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens

Primary Care
Physicians

Are not
available to
contract;

Donley	Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Glasscock	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Briscoe Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Pulmonology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Pulmonology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens	Pulmonology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley	Pulmonology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gaines Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Pulmonology	Are not available in sufficient numbers; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kent	Pulmonology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Motley Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Scurry Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton	Pulmonology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler	Pulmonology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum	Pulmonology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brewster	Radiology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey	Rheumatology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Borden	Rheumatology		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Brown	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Rheumatology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Rheumatology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Freestone	Rheumatology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gaines	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gray Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Howard	Rheumatology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hutchinson Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kent Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Leon Rheumatology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Rheumatology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Martin Rheumatology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Mason Rheumatology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

McCulloch Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Mitchell Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Ochiltree	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmer	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Roberts Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
San Saba Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Scurry Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sherman Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Rheumatology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton	Rheumatology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler	Rheumatology	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Skilled Nursing Facility	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Bailey	Speech Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Childress	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cottle	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Speech Therapy

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Speech Therapy

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gaines Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Speech Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hemphill Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston	Speech Therapy	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kent	Speech Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Loving Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmar Speech Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Speech Therapy	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton Speech Therapy	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Wheeler Speech Therapy	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bailey

Urology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster

Urology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crockett

Urology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Urology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gray Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Haskell Urology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hutchinson Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Urology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Urology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Knox Urology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Mason	Urology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochilitree	Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Parmer Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves	Urology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts	Urology	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sherman	Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Stonewall	Urology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Throckmorton Urology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler

Urology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Bosque

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Brewster	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Briscoe	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Burleson	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Callahan	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Carson

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Castro

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Childress	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Cochran	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Coke

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Coleman

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Collingsworth	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Concho	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Coryell

Pediatrics

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Cottle

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crane Pediatrics	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Crockett Pediatrics	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Crosby

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dallam

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dawson Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Deaf Smith Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Dickens Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Donley Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Eastland Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Erath Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Falls Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Fisher Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Floyd	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Freestone	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Gaines Pediatrics	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Garza Pediatrics	Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Glasscock	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Gray	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Grimes Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hamilton	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hansford	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Haskell Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hemphill	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hill	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hockley Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hood Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Houston

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Howard

Pediatrics

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hutchinson Pediatrics	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Irion Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Johnson Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Jones Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kent	Pediatrics	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Kimble	Pediatrics	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

King Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Knox Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lamb	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lampasas	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lee Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Leon Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Limestone	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Lipscomb	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Llano

Pediatrics

Currently
actively
attempting to
contract: See
Attempted to
Contract List

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto-renew.

Loving

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto-renew.

Lynn Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Madison Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Mason	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
McCulloch	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Menard Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Milam Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Mills Pediatrics	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Mitchell Pediatrics	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Moore Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Motley Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in areas where the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Nolan	Pediatrics	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ochiltree	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Oldham Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Parmar Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Pecos Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reagan Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reeves Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Roberts Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Robertson	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Runnels	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

San Saba	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Schleicher	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Scurry Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Shackelford Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sherman	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Somervell	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stephens	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sterling	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Stonewall	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sutton	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Swisher Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Terry Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Throckmorton	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Tom Green	Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. If a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Upton Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Walker Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers in the event the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Waller Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ward Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Wheeler

Pediatrics

Currently
actively
attempting to
contract: See
Attempted to
Contract List

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Winkler

Pediatrics

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below.

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week.

2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Yoakum Pediatrics	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Hall Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Hartley Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Irion Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Kimble Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
King Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Lipscomb	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Loving	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets quarterly, per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Provider contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Menard Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Motley Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section by Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Oldham	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Pecos	Primary Care Physicians	Currently attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) in the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Reagan Primary Care Physicians	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Reeves Primary Care Physicians	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Schleicher	Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Sterling	Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Sutton Primary Care Physicians	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Tom Green Primary Care Physicians	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Upton Primary Care Physicians	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.
Ward Primary Care Physicians	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers are part of the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto renew.

Winkler

Primary Care
Physicians

Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(i) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are made available and to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section to avoid repetition in each section below. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the services. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets monthly, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers if the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or breach of this Agreement, shall Provider collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement." Additional Information 1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability and accessibility of care in a service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple practice addresses because many of the providers in the Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For example, Provider A works at location 1 Monday thru Wednesday and Provider 2 works at location 1 Thursday thru Sunday. For hospital based provider groups, Baylor Scott & White Health Plan (BSWHP) is contracted with groups that consist of 30 or more providers that rotate between 5 or more hospitals in order to ensure each hospital is covered 24 hours a day, 7 days a week. 2. There are repeated providers on our provider list that are practicing within a group/company that has multiple locations (i.e. large clusters of providers listed at the same address). Baylor Scott & White Health Plan (BSWHP) contracts for these sites are at the group level but some are individually contracted providers. Contracting duties are not delegated. There are times that Baylor Scott & White Health Plan (BSWHP) delegates credentialing if the group has at least 100 providers and the group does the credentialing of their own providers. A pre-delegation assessment is completed to ensure the group follows the same regulatory standards as Baylor Scott & White Health Plan (BSWHP). All contracts are evergreen and auto-renew.

County (where choice or a sufficient number of in-network services are not available within required mileage in any portion of the county) 28 TAC § 11.1607(j)(1)	Provider/Facility Type 28 TAC § 11.1607(j)(1)	Reason Network Providers Not Available 28 TAC § 11.1607(j)(3)	Access Plan 28 TAC § 11.1607(j)(4) and (6)
Brewster	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in this section with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. In these areas, Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of services within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Brown	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Callahan	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Childress	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Coleman	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Collingsworth	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Comanche	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Cottle	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Crockett	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dallam	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Dickens	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Donley	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Eastland	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Fisher	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Freestone	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gaines	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Gray	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Grimes	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hall	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hansford	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Network Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hartley	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Network Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Haskell	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hemphill	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Houston	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Jones	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Kent	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Kimble	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

King	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Knox	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Leon	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Lipscomb	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Loving	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Madison	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Mason	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
McCulloch	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Menard	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Mills	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Ochiltree	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Parmer	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Pecos	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Reeves	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Roberts	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
San Saba	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Scurry	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Shackelford	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Sherman	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Stephens	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Stonewall	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sutton	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Taylor	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Throckmorton	Behavioral Health Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Walker	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Waller	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Wheeler	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Yoakum	Behavioral Health Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Armstrong	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Austin	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Borden	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Brazos	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Brewster	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Briscoe	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Brown	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Burleson	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Callahan	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Carson	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Castro	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Childress	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Collingsworth	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Comanche	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Coleman	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Concho	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Cottle	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Crockett	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dallam	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Deaf Smith	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dickens	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Donley	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Eastland	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Fisher	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Freestone	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Gaines	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gray	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. Where the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Grimes	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. Where the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hall	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hansford	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hartley	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Haskell	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hemphill	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Houston	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hutchinson	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Irion	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Jones	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that care is available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Kent	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that care is available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Kimble	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
King	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Knox	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Leon	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Lipscomb	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Loving	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Madison	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Mason	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

McCulloch	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Menard	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Mitchell	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Moore	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Motley	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Nolan	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Ochiltree	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Oldham	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Parmer	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Pecos	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Potter	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Randall	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Reagan	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Reeves	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Roberts	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
San Saba	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Schleicher	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Scurry	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Shackelford	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sherman	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Stephens	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sterling	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Stonewall	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sutton	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Swisher	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Taylor	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Throckmorton	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Tom Green	Behavioral Health Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Walker	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Waller	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Ward	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Washington	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Wheeler	Behavioral Health Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Austin	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Bailey	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Brazos	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Brewster	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Briscoe	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Burleson	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Callahan	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Childress	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Collingsworth	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Comanche	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Concho	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Cottle	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Crockett	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dallam	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Donley	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Dickens	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Fisher	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Freestone	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Gaines	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gray	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Grimes	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hall	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Hansford	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Hartley	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Haskell	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hemphill	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Houston	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Hutchinson	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Irion	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Jones	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Kent	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Kimble	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
King	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Knox	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Leon	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Lipscomb	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Loving	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Madison	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Mason	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

McCulloch	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Menard	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Mitchell	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Motley	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Nolan	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Ochiltree	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Parmer	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Pecos	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Reagan	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Reeves	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Roberts	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
San Saba	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Schleicher	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Scurry	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Shackelford	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sherman	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Stephens	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Stonewall	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Sutton	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Taylor	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Throckmorton	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Tom Green	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Walker	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Waller	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Washington	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Wheeler	Behavioral Health Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Yoakum	Behavioral Health Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Brewster	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Brown	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Childress	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Collingsworth	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Cottle	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Crockett	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Dallam	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Dickens	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Donley	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Freestone	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Gaines	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gray

Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Hall

Hansford	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Hansford	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Hartley	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Hemphill	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Houston	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Kent	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Kimble	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
King	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Knox

Chemical
Dependency
Intensive
Outpatient
Program
(IOP)

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services rendered on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

leon

Chemical
Dependency
Intensive
Outpatient
Program
(IOP)

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services rendered on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Lipscomb	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Loving	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Mason	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
McCulloch	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Mills	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Ochiltree	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Parmer Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Pecos Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Reeves	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Roberts	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

San Saba	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Scurry	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Sherman	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Stonewall	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Sutton	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Throckmorton	Chemical Dependency Intensive Outpatient Program (IOP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Wheeler	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Yoakum	Chemical Dependency Intensive Outpatient Program (IOP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Armstrong	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Austin	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Bailey	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Borden	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Brewster	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Briscoe	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Brown	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Carson	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Castro Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Childress Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Collingsworth	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Cottle	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Crockett	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Dallam	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Deaf Smith	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Dickens	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Donley	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Freestone	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gaines	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Gray	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Grimes	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hall	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hansford	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Hartley	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Hemphill	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Houston	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Hutchinson	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Kent	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Kimble	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
King	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Knox

Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

leon

Lipscomb	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Loving	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Madison Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Mason Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

McCulloch	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Mills	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Mitchell	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Moore	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Motley	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Ochiltree	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Oldham	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Parmer	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Pecos	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Potter	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Randall	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Reeves	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

roberts	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
San Saba	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Scurry	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sherman	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Stonewall	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Sutton	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Swisher	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Throckmorton	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Walker	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Waller	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or entity on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Ward	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Wheeler	Chemical Dependency Partial Hospitalization Program (PHP)	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Yoakum	Chemical Dependency Partial Hospitalization Program (PHP)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Austin	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Bailey	Chemical Dependency Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. Requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. Requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Brown	Chemical Dependency Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Collingsworth Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following format to avoid repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Cottle Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following format to avoid repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Crockett Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Dallam Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dickens Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees as set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the needs of the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Donley Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees as set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the needs of the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Freestone	Chemical Dependency Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Gaines	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gray
Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following format to avoid repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the needs of the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For more information, please contact the provider.

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following format to avoid repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the needs of the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For more information, please contact the provider.

Grimes
Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not
available to
contract;

Hall Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following format to avoid repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hansford Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following format to avoid repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Houston Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Kent Chemical Dependency Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Kimble

Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. Requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

King

Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. Requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided pursuant to this Agreement."

Additional Information

1. The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Knox	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Lipscomb	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

McCulloch

Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not
available in
sufficient
numbers;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the member's needs for the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Network Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services rendered on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For more information, please contact the provider.

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the member's needs for the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Network Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement:

"Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services rendered on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For more information, please contact the provider.

Mills

Chemical
Dependency
Residential
Treatment
Center (RTC)

Are not
available in
sufficient
numbers;

Motley	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)		ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Chemical Dependency Parmer Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Reeves	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

San Saba Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F
Scurry Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. F

Sherman Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Stonewall Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Sutton	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Throckmorton	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Walker	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Wheeler Chemical Dependency Residential Treatment Center (RTC)	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Yoakum Chemical Dependency Residential Treatment Center (RTC)	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to meet the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Brewster	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Crockett	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dallam	Psychiatry	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that care is available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contract Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hartley	Psychiatry	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that care is available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contract Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Houston	Psychiatry	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that care is available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Kimble	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that care is available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Pecos	Psychiatry	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contract Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, BSWHP shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Sutton	Psychiatry	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contract Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, BSWHP shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Bailey	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Brewster	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Childress Psychology Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Collingsworth Psychology Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in the service areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Cottle	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Crockett	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Dallam	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Dickens	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Donley	Psychology	Are not available in sufficient numbers;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
El Paso	Psychology	Currently actively attempting to contract: See Attempted to Contract List	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain geographic areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Gaines	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Gray	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as the Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers in certain areas. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for Services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hall	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hansford	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Hartley	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Hemphill	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Houston	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Kent	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Kimble

Psychology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contract Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies.

Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services. If the network is inadequate, Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contract Review Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies.

Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

King

Psychology

Are not
available to
contract;

Knox

Psychology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies.

Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to provide the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies.

Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Lipscomb

Psychology

Are not
available to
contract;

Loving

Psychology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Motley

Psychology

Are not
available to
contract;

ACCESS PLAN

Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below:

Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice.

The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person for services provided on her behalf for Services provided pursuant to this Agreement."

Additional Information

1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Ochiltree	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Parmer	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with no repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Pecos	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Reeves	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Roberts	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Scurry	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Sherman	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Stonewall	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of provider network. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Sutton	Psychology Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For
Throckmorton	Psychology Are not available to contract; ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the remainder of the access plan with the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the needs of enrollees set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through a Contracting Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: "members will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP) , insolvency, or bankruptcy, Baylor Scott & White Health Plan (BSWHP) shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services provided on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Wheeler	Psychology	Are not available to contract;	ACCESS PLAN Per §11.1607(j) (7), the following is a description of the processes and procedures followed by Baylor Scott & White Health Plan (BSWHP) to assure that services are available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan; it is entered in the following repetition in each section below: Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for that service. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network to meet the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the provider network is inadequate. Baylor Scott & White Health Plan (BSWHP) negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a provider to deliver the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process. Baylor Scott & White Health Plan (BSWHP) leadership continually evaluates the adequacy of the provider network through various means such as through the Access Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. Baylor Scott & White Health Plan (BSWHP) negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers. Baylor Scott & White Health Plan (BSWHP) includes the following hold-harmless language in its single case agreements and letters of agreement: Covered member will not be balance billed for services by out-of-network providers when the provider network is inadequate: "Provider hereby agrees that in no event, including, but not limited to non-payment by Baylor Scott & White Health Plan (BSWHP), insolvency, or bankruptcy, BSWHP shall Provider charge, collect a deposit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any provider for services rendered on her behalf for Services provided pursuant to this Agreement." Additional Information 1.The provider list (provider directory and/or online directory) includes individual provider(s) listed many times at several different addresses; for availability of care within the service area, an individual provider that the provider listed numerous times, can adequately serve the enrollee population when they have multiple addresses because many of Baylor Scott & White Health Plan (BSWHP) contracted group's employee physicians that rotate between practice facilities. For

Name of Hospital (where choice or a sufficient number of any of the required specialties are not available in-network at this in-network hospital) 28 TAC § 11.1607(j)(1)	Address 28 TAC § 11.1607(j)(1)	City 28 TAC § 11.1607(j)(1)	County 28 TAC § 11.1607(j)(1)	Anesthesia 28 TAC § 11.1607(j)(1)	Emergency Medicine 28 TAC § 11.1607(j)(1)	Neonatology 28 TAC § 11.1607(j)(1)	Pathology 28 TAC § 11.1607(j)(1)	Radiology 28 TAC § 11.1607(j)(1)	General Plan for Access HMO: 28 TAC § 11.1607(j)(4) and (6)	Reason Network Providers Not Available HMO: 28 TAC § 11.1607(j)(3)
AdventHealth Central Texas	2201 S CLEAR CREEK RD	KILLEEN	BELL						in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
AdventHealth Rollins Brook	608 N KEY AVE	LAMPASAS	LAMPASAS						in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Anson General Hospital	101 AVENUE J	ANSON	JONES			X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;

Ascension Providence	6901 MEDICAL PKWY	WACO	MCCLENNAN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Ballinger Memorial Hospital	608 AVE B	BALLINGER	RUNNELS	X		X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Pathology services are not available in sufficient number;
Baptist Emergency Hospital	16088 SAN PEDRO DR	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baptist Medical Center	111 DALLAS ST	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baptist Neighborhood Hospital Converse	6491 WOODLAKE PKWY	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baptist Neighborhood Hospital Hausman	8230 N LP 1604 W	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baptist Neighborhood Hospital Kelly	806 CUPPLES RD	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baptist Neighborhood Hospital Overlook	25615 N US HWY 281	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baptist Neighborhood Hospital Schertz	16977 I 35 N	SCHERTZ	GUADALUPE					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baptist Neighborhood Hospital Shavano Park	4103 N LP 1604 W	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baptist Neighborhood Hospital Westover Hills	10811 TOWN CENTER DR	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baptist Neighborhood Hospital Zarzamora	7719 S IH 35	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baptist St Anthony Health System	1600 WALLACE BLVD	AMARILLO	POTTER					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Medical Center at Uptown	2727 E LEMMON AVE	DALLAS	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White All Saints Medical Center - Fort Worth	1400 8TH AVE	FORT WORTH	TARRANT					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Emergency Hospital	26791 HWY 380 E	AUBREY	DENTON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Emergency Hospital Burleson	12500 S FWY STE 100	BURLESON	JOHNSON			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;
Baylor Scott & White Emergency Hospital Grand Prairie	3095 KINGSWOOD BLVD STE 100	GRAND PRAIRIE	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Baylor Scott & White Emergency Hospital Keller	620 S MAIN ST STE 100	KELLER	TARRANT			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White Emergency Hospital Mansfield	1776 N US 287 STE 100	MANSFIELD	TARRANT			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White Emergency Hospital Rockwall	1975 ALPHA DR STE 100	ROCKWALL	ROCKWALL			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Baylor Scott & White Emergency Medical Center - Cedar Park	900 E WHITESTONE BLVD	CEDAR PARK	WILLIAMSON			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White Heart and Vascular Hospital – Fort Worth	1400 Eighth Ave	FORT WORTH	TARRANT					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Heart and Vascular Hospital-McKinney	5268 W UNIVERSITY DR	MCKINNEY	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White McLane Children's Medical Center	1901 SW HK DODGEN LOOP	TEMPLE	BELL					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Brenham	700 MEDICAL PKWY	BREHAM	WASHINGTON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Buda	5330 OVERPASS RD	BUDA	HAYS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center - Centennial	12505 LEBANON RD	FRISCO	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - College Station	700 SCOTT AND WHITE DR	COLLEGE STATION	BRAZOS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Grapevine	1650 W COLLEGE	GRAPEVINE	TARRANT					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center - Hillcrest	100 HILLCREST MEDICAL BLVD	WACO	MCLENNAN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Irving	1901 N MACARTHUR BLVD	IRVING	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Lake Pointe	6800 SCENIC DR	ROWLETT	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center - Lakeway	100 MEDICAL PKWY	LAKEWAY	TRAVIS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Marble Falls	810 W HWY 71	MARBLE FALLS	BURNET					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - McKinney	5252 W UNIVERSITY DR	MCKINNEY	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center - Pflugerville	2600 E PFLUGERVILLE PKWY STE 100	PFLUGERVILLE	TRAVIS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Plano	4700 ALLIANCE BLVD	PLANO	COLLIN			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White Medical Center - Round Rock	300 UNIVERSITY BLVD	ROUND ROCK	WILLIAMSON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center - Sunnyvale	231 S COLLINS RD	SUNNYVALE	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White Medical Center - Taylor	305 MALLARD LN	TAYLOR	WILLIAMSON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center - Temple	2401 S 31ST ST	TEMPLE	BELL					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center - Trophy Club	2850 E STATE HWY 114	TROPHY CLUB	DENTON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center at Frisco	5601 WARREN PKWY	FRISCO	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Medical Center at Waxahachie	2400 N I-35E	WAXAHACHIE	ELLIS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Baylor Scott & White Medical Center- Austin	5245 W HWY 290	AUSTIN	TRAVIS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White Orthopedic and Spine Hospital	707 HIGHLANDER BLVD	ARLINGTON	TARRANT			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott & White Surgical Hospital at Sherman	3601 N CALAIS ST	SHERMAN	GRAYSON			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;

Baylor Scott & White The Heart Hospital - Denton	2801 S MAYHILL RD	DENTON	DENTON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott & White The Heart Hospital - Plano	1100 ALLIED DR	PLANO	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Baylor Scott and White Emergency Hospital Colleyville	5500 COLLEYVILLE BLVD	COLLEYVILLE	TARRANT			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Baylor Scott and White Emergency Hospital Murphy	511 FM 544 STE 100	PLANO	COLLIN			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Scott and White Heart and Vascular Hospital - Dallas	621 HALL ST	DALLAS	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor Surgical Hospital at Fort Worth	1800 PARK PL AVE	FORT WORTH	TARRANT			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Baylor Surgical Hospital at Las Colinas	400 W I-635 STE 101	IRVING	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;
Baylor T Boone Pickens Cancer Hospital	3410 WORTH ST	DALLAS	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Baylor University Medical Center	3500 GASTON AVE	DALLAS	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Bellville Medical Center	1036 N CIRCLE DR STE 102	SEALY	AUSTIN			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Bellville Medical Center	44 N CUMMINGS ST	BELLVILLE	AUSTIN			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Big Bend Regional Medical Center	2600 N STATE HWY 118	ALPINE	BREWSTER			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Currently actively attempting to contract; See Attempted to Contract List

Carrollton Regional Medical Center	4343 N JOSEY LN	CARROLLTON	DENTON			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Carrollton Regional Medical Center	4545 N JOSEY LN	CARROLLTON	DENTON			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Children's Medical Center-Dallas	7000 N PRESTON RD STE 100	PLANO	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Children's Medical Center-Dallas	1341 W MOCKINGBIRD LN STE	DALLAS	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Children's Medical Center-Dallas	1935 MEDICAL DISTRICT DR	DALLAS	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Children's Medical Center-Dallas	2222 MEDICAL DISTRICT DR	DALLAS	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Children's Medical Center-Dallas	1005 W RALPH HALL PKWY STE 233	ROCKWALL	ROCKWALL					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Children's Medical Center-Plano	7120 PRESTON RD	PLANO	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Children's Medical Center-Plano	7601 PRESTON RD	PLANO	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Childress Regional Medical Center	901 US HIGHWAY 83 N	CHILDRESS	CHILDRESS	X	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available; Radiology services are not available;
Christus Santa Rosa Hospital-San Marcos	1301 WONDER WORLD DR	SAN MARCOS	HAYS		X	X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;
City Hospital at White Rock	9440 POPPY DR	DALLAS	DALLAS						in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Cochran Memorial Hospital	201 E GRANT AVE	MORTON	COCHRAN	X	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Currently actively attempting to contract: See Attempted to Contract List
Cogdell Memorial Hospital	1700 COGDELL BLVD	SNYDER	SCURRY			X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Coleman County Medical Center	310 S PECOS ST	COLEMAN	COLEMAN	X	X	X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Collingsworth General Hospital	1013 15TH ST	WELLINGTON	COLLINGSWORTH	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine is not available in sufficient numbers; Neonatology services are not available to contract; Pathology services are not available
Comanche County Medical Center	10201 HWY 16 N	COMANCHE	COMANCHE	X		X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Concho County Hospital	614 EAKER ST	EDEN	CONCHO	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;

Coon Memorial Hospital	1411 DENVER AVE	DALHART	DALLAM			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Coryell Memorial Hospital	1507 W MAIN ST	GATESVILLE	CORYELL		X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency Medicine is not available in sufficient numbers; Neonatology services are not available to contract;
Covenant Children's Hospital	4015 22ND PL	LUBBOCK	LUBBOCK					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Covenant Hospital Levelland	1900 COLLEGE AVE	LEVELLAND	HOCKLEY			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Covenant Hospital Plainview	2601 DIMMITT RD	PLAINVIEW	HALE			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Covenant Medical Center	3615 19TH ST	LUBBOCK	LUBBOCK			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Crane County Hospital District	1310 S ALFORD ST	CRANE	CRANE		X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility;
Crescent Medical Center Lancaster	2600 W PLEASANT RUN	LANCASTER	DALLAS		X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; See Attempted to Contract List;
Crockett Medical Center LLC	1100 E LOOP 304	CROCKETT	HOUSTON			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;

Crosbyton Clinic Hospital	710 W MAIN ST	CROSBYTON	CROSBY	X		X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Eastland Memorial Hospital District	304 S DAUGHERTY AVE	EASTLAND	EASTLAND			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers;
Falls Community Hospital	322 COLEMAN ST	MARLIN	FALLS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Fisher County Hospital District	774 STATE HWY 70 N	ROTAN	FISHER	X				in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Foundation Surgical Hospital of San Antonio	9522 HUEBNER RD	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Freestone Medical Center	125 NEWMAN ST	FAIRFIELD	FREESTONE	X				in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;

Glen Rose Medical Center	1021 HOLDEN ST	GLEN ROSE	SOMERVELL			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers;
Golden Plains Community Hospital	200 S MCGEE ST	BORGER	HUTCHINSON			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List
Golden Plains Community Hospital	50 MEDICAL PLZ STE 400	BORGER	HUTCHINSON			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Currently actively attempting to contract: See Attempted to Contract List

Golden Plains Community Hospital	100 MEDICAL DR	BORGER	HUTCHINSON			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Currently actively attempting to contract; See Attempted to Contract List
Goodall-Witcher Hospital	101 POSEY AVE	CLIFTON	BOSQUE			X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Grace Surgical Hospital	4515 MARSHA SHARP FWY	LUBBOCK	LUBBOCK		X	X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency Medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Hamilton General Hospital	400 N BROWN ST	HAMILTON	HAMILTON	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesia is not available in sufficient numbers; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract;
Hansford County Hospital	707 ROLAND ST	SPEARMAN	HANSFORD	X		X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Haskell County Hospital	1 N AVE N	HASKELL	HASKELL			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; See Attempted to Contract List;

Hemphill County Hospital	1020 S 4TH ST	CANADIAN	HEMPHILL	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract;
Hendrick Medical Center	1900 PINE ST	ABILENE	TAYLOR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Hendrick Medical Center Brownwood	1501 BURNET RD	BROWNWOOD	BROWN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Hendrick Medical Center South	6250 HIGHWAY 8384	ABILENE	TAYLOR			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;
Hereford Regional Medical Center	540 W 15TH ST	HEREFORD	DEAF SMITH			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Hill Regional Hospital	101 CIRCLE DR	HILLSBORO	HILL		X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Huntsville Memorial Hospital	110 MEMORIAL HOSPITAL DR	HUNTSVILLE	WALKER			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Iraan General Hospital District	600 HWY 349 N	IRAAN	PECOS	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;
IPS Health Network	1350 S MAIN ST STE 4000	FORT WORTH	TARRANT	X				in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs;

JPS Health Network	1500 S MAIN ST	FORT WORTH	TARRANT	X				in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs;
JPS Health Network	5001 MESA SPRINGS	FORT WORTH	TARRANT	X				in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs;
Kimble Hospital	349 REID RD	JUNCTION	KIMBLE	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Knox County Hospital	701 SE 5TH ST	KNOX CITY	KNOX	X		X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Lamb Healthcare Center	1500 S SUNSET AVE	LITTLEFIELD	LAMB			X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Lillian M Hudspeth Memorial Hospital	308 HUDSPETH ST	SONORA	SUTTON	X	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract, facility uses CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract; Currently attempting to contract; See Attempted to Contract List;

Limestone Medical Center	701 MCCLINTIC DR	GROESBECK	LIMESTONE			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers; Radiologists are not available in sufficient numbers;
Limestone Medical Center	200 N PEARL ST	MART	MCLENNAN			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers; Radiologists are not available in sufficient numbers;
Lubbock Heart Hospital	4810 N LP 289	LUBBOCK	LUBBOCK			X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Martin County Hospital District	600 I 20 E	STANTON	MARTIN			X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers;
McCamey County Hospital District	2500 HWY 305 S	MCCAMEY	UPTON	X	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;
Medical Arts Hospital	2200 N BRYAN AVE	LAMESA	DAWSON			X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Medical Center Hospital	500 W 4TH ST	ODESSA	ECTOR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Memorial Hospital	209 NW 8TH ST	SEMINOLE	GAINES			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Memorial Hospital	110 S BLISS AVE	DUMAS	MOORE			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Memorial Hospital	224 E 2ND ST	DUMAS	MOORE			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Methodist Charlton Medical Center	3500 WHEATLAND RD	DALLAS	DALLAS				X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Pathologists not available in sufficient numbers;
Methodist Dallas Medical Center	1441 N BECKLEY AVE	DALLAS	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Methodist Hospital for Surgery	17101 DALLAS PKWY	ADDISON	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Methodist Mansfield Medical Center	2700 E BROAD ST	MANSFIELD	TARRANT					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Methodist McKinney Hospital	8000 W ELDORADO PKWY	MCKINNEY	COLLIN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Methodist Midlothian Medical Center	1201 EAST US HIGHWAY 287	MIDLOTHIAN	ELLIS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Methodist Richardson Medical Center	2831 E PRESIDENT GEORGE BUSH HWY	RICHARDSON	DALLAS					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Methodist Southlake Medical Center	421 E STATE HWY 114	SOUTHLAKE	TARRANT			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Mid Coast Medical Center - Central	200 W OLLIE ST	LLANO	LLANO			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Midland Memorial Hospital	400 ROSALIND REDFERN GROVER PKWY	MIDLAND	MIDLAND				X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Radiologists are not available in sufficient number;
Mission Trail Baptist Hospital	3333 RESEARCH PLZ	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Mitchell County Hospital District	997 W INTERSTATE 20	COLORADO CITY	MITCHELL	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available in sufficient numbers, facility uses CRNAs; Emergency Medicine services are not available in sufficient numbers; Neonatology services are not available to contract; Contract List
North Central Baptist Hospital	520 MADISON OAK	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
North Central Surgical Center	9301 N CENTRAL EXPY STE 100	DALLAS	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

North Runnels Hospital	7821 STATE HWY 153	WINTERS	RUNNELS	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Pathology services are not available;
Northeast Baptist Hospital	8811 VILLAGE	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Northwest Texas Healthcare System	1501 S COULTER ST	AMARILLO	POTTER					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Ochiltree General Hospital	3101 GARRETT DR	PERRYTON	OCHILTREE		X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors; Pathology services are not available;
Odessa Regional Medical Center	520 E 6TH ST	ODESSA	ECTOR			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available in sufficient numbers; Pathology services are not available;
Odessa Regional Medical Center	900 E 4TH ST	ODESSA	ECTOR			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available in sufficient numbers; Pathology services are not available;

Parkview Hospital	901 S SWEETWATER	WHEELER	WHEELER	X		X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract;
Parkview Regional Hospital	600 S BONHAM ST	MEXIA	LIMESTONE			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathologists are not available in sufficient number;
Parmer Medical Center	1307 CLEVELAND AVE	FRIONA	PARMER	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;

Pecos County Memorial Hospital District	387 W INTERSTATE 10	FORT STOCKTON	PECOS	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine providers are not available; Neonatology services are not available to contract; Neonatology services are not available at facility;
Permian Regional Medical Center	720 HOSPITAL DR	ANDREWS	ANDREWS	X		X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiologist are not available in sufficient numbers; Neonatology services are not available to contract;
Physicians Surgical Hospital	6819 PLUM CREEK DR	AMARILLO	POTTER		X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Neonatology services are not available to contract;

Plains Memorial Hospital	310 W HALSELL ST	DIMMITT	CASTRO	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine providers are not available in sufficient numbers; Neonatology services are not available to contract;
Providence Memorial Hospital	2001 N OREGON ST	EL PASO	EL PASO				X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Currently actively attempting to contract: See Attempted to Contract List
Rankin County Hospital District	1611 SPUR 576	RANKIN	UPTON	X	X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses;

Reagan Memorial Hospital	1300 N MAIN AVE	BIG LAKE	REAGAN	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine are not available to contract; Neonatology services are not available to contract; Neonatology services are not available at facility; Pathology services are not available;
Reeves County Hospital	2323 TEXAS ST	PECOS	REEVES			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;
Rolling Plains Memorial Hospital	200 E ARIZONA AVE	SWEETWATER	NOLAN			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Scenic Mountain Medical Center	1601 W 11TH PL	BIG SPRING	HOWARD			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Currently actively attempting to contract; See Attempted to Contract List
Schleicher County Medical Center	102 N US HWY 277	ELDORADO	SCHLEICHER	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Pathology services are not available;
Seton Medical Center Harker Heights	850 W CENTRAL TX EXPY	HARKER HEIGHTS	BELL				X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Pathology services are not available;

Shamrock General Hospital	1000 S MAIN	SHAMROCK	WHEELER	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Emergency Medicine services are not available to contract; Neonatology services are not available to contract; Pathologists are not available in sufficient number;
Shannon Medical Center	120 E HARRIS	SAN ANGELO	TOM GREEN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Shannon South	3501 KNICKERBOCKER RD	SAN ANGELO	TOM GREEN					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Sierra Medical Center	1625 MEDICAL CENTER DR	EL PASO	EL PASO					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
South Texas Spine & Surgical Hospital	18600 N HARDY OAK BLVD	SAN ANTONIO	BEXAR				X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Pathologists are not available in sufficient numbers;
St Luke's Baptist Hospital	7930 FLOYD CURL	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Stephens Memorial Hospital	200 S GENEVA ST	BRECKENRIDGE	STEPHENS			X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Stonewall Memorial Hospital	821 N BROADWAY ST	ASPERMONT	STONEWALL	X	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Pathology services are not available; radiology services are not available;
Swisher Memorial Hospital	539 SE 2ND ST	TULIA	SWISHER			X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

Texas Children's Hospital North Austin Campus	9835 N LAKE CREEK PKWY BLDG A	AUSTIN	WILLIAMSON					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Texas Scottish Rite Hospital for Children	5700 DALLAS PKWY	FRISCO	COLLIN			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;
Texas Scottish Rite Hospital for Children	3800 GAYLORD PKWY STE 850	FRISCO	COLLIN			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;

Texas Scottish Rite Hospital for Children	2222 WELBORN ST	DALLAS	DALLAS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatologists are not available in sufficient numbers;
Texas Surgical Hospital	2301 MARSH LN	PLANO	COLLIN		X	X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency medicine services are not available to contract; Neonatology services are not available to contract;
The Hospital at Westlake Medical Center	5656 BEE CAVES RD M302	AUSTIN	TRAVIS			X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract;

The Hospitals of Providence - East Campus	3280 JOE BATTLE BLVD	EL PASO	EL PASO					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
The Hospitals of Providence Emergency Room Montwood	1890 GEORGE DIETER DR	EL PASO	EL PASO					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
The Hospitals of Providence Horizon City Campus	13600 HORIZON BLVD STE 100	HORIZON CITY	EL PASO	X		X		in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesia services are not available, facility uses CRNAs; Neonatology services are not available to contract;

The Hospitals of Providence Transmountain Campus	2600 TRANSMOUNTAIN RD	EL PASO	EL PASO						in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
Throckmorton County Memorial Hospital	802 N MINTER AVE	THROCKMORTON	THROCKMORTON			X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Radiologists are not available in sufficient numbers; Pathology services are not available;
Trinity Regional Hospital Sachse, LLC	4750 PRESIDENT GEORGE BUSH HWY	GARLAND	DALLAS	X	X	X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Neonatology services are not available at facility; Emergency Medicine services are not available to contract; Emergency Medicine services are provided by Family Medicine doctors and nurses; Radiology services are not available; Pathology services are not available;

University Health System	4502 MEDICAL DR 5TH FL	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
University Health System	911 ENRIQUE BARRERA	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
University Health System	16723 HUEBNER RD	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

University Health System	14615 SAN PEDRO STE 218-220	HILL COUNTRY VILLAGE	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
University Medical Center	602 INDIANA AVE	LUBBOCK	LUBBOCK					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;
University Medical Center	11011 SLIDE RD	LUBBOCK	LUBBOCK					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

W J Mangold Memorial Hospital	320 N MAIN ST	LOCKNEY	FLOYD			X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Neonatology services are not available to contract; Pathology services are not available;
Ward Memorial Hospital	406 S GARY AVE	MONAHANS	WARD		X		X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Emergency Medicine services are not available to contract; Emergency Medicine services are provided by nurses; Neonatology services are not available to contract;
Westover Hills Baptist Hospital	3011 W LOOP 1604 N	SAN ANTONIO	BEXAR					in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	No Deficiency;

Wilson N Jones Regional Medical Center	500 N HIGHLAND AVE	SHERMAN	GRAYSON	X		X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Pathology services are not available;	
Winkler County Memorial Hospital	821 JEFFEE DR	KERMIT	WINKLER	X		X	X	X	in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesiology services are not available to contract; Anesthesiology services are provided by CRNAs; Neonatology services are not available to contract; Radiologists are not available in sufficient numbers; pathology services are not available;
Yoakum County Hospital	412 MUSTANG DR	DENVER CITY	YOAKUM	X	X	X			in-network benefit level as specified in the Texas Administrative Code; Baylor Scott & White Health Plan (BSWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. Baylor Scott & White Health Plan (BSWHP) then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by Baylor Scott & White Health Plan (BSWHP) for any specialty/service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy or limited choice. The information below describes the counties and specialties where Baylor Scott & White Health Plan (BSWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A	Anesthesia services are not available in sufficient numbers; Emergency medicine is not available in sufficient numbers; Neonatology services are not available to contract;