

FAQs: Capital Rx name change to Judi Rx

Baylor Scott & White Health Plan

Updated July 15, 2026

Q: What's changing?

A: Capital Rx is becoming Judi Rx.

Q: What this means for you:

- You'll start seeing the name Judi Rx instead of Capital Rx.
- Your pharmacy benefits stay the same.
- There will be no disruption to your current coverage.

Q: Will my pharmacy benefits change?

A. No. Your benefits aren't changing.

- There will be **no changes to how prescriptions are filled.**
- There will be **no changes to pharmacy networks.**
- There will be **no interruptions in service.**

Q: Will I still get the same service and support?

A: Yes. Nothing is changing about your support.

- You will have the **same customer service team.**
- You will have the **same clinical care support.**
- You will have the **same phone number** (unless notified otherwise).

Q: Will my member ID card change?

A: No. You can keep using your current ID card. There's no need to request a new card at this time.

Q: When will I start seeing the new name?

A: You'll start seeing **Judi Rx beginning July 15, 2026**, including digital tools and customer service interactions. For a while, when calling Judi Rx/Capital Rx you may hear: "Thank you for calling Judi Rx, formerly Capital Rx."

Q: Will websites or apps change?

A: Some digital experiences will update to reflect the new name. Existing links will continue to work, but you may be automatically redirected to updated pages.

Q: Is this a merger or new company?

A: No. This is just a name change.

Q: Do I need to do anything?

A: No action is required. You can continue using your benefits as you do today.

Q: Who can I contact if I have questions?

A: Call the number on the back of your member ID card. They'll answer your questions and connect you to the right support.