

05/12/2025

HHAeXchange System Survey Now Available

Background:

The HHSC Electronic Visit Verification (EVV) program invites HHAeXchange users to complete the EVV System Enhancement Requests survey. This is an opportunity to provide ideas to improve the HHAeXchange EVV System

Key Details:

The survey should be completed by:

- Program Providers
- Financial Management Services Agencies
- Consumer Directed Services (CDS) employers
- Service Providers and CDS employees
- Managed Care Organizations

The [EVV System Enhancement Requests Survey](#) is available through June 30.

HHSC appreciates your time and consideration.

Action:

By May 23, MCOs must post this survey for the EVV System Enhancement request to their MCO EVV website.

Additional Information:

[Email questions to HHSC EVV.](#)

Contact:

EVVMCO@hhs.texas.gov

Type: Action Required; Informational

To: MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: EVV